



**Verizon SiteAdvisor
Powered by McAfee**

Installation Guide for Home Users

Contents

Introduction	3
<hr/>	
System requirements	5
<hr/>	
Installing SiteAdvisor	7
<hr/>	
Downloading your software	7
Download your software	7
Installing your software	9
Install your software	9
<hr/>	
Troubleshooting your installation	11

CHAPTER 1

Introduction

This guide helps you download and install Verizon SiteAdvisor Powered by McAfee on your computer. SiteAdvisor lets you know which websites are safe and which ones are risky—before you visit them.

Note: If you experience any issues while downloading or installing your software, please contact Verizon Support (<http://verizon.mcafee.com>).

CHAPTER 2

System requirements

Your computer must meet these minimum system requirements to run Verizon SiteAdvisor Powered by McAfee:

- IBM-compatible personal computer, 1 GHz processor
- Microsoft® Windows® XP (32-bit) with Service Pack 2 (SP2) or later, or Windows Vista™ (32 or 64-bit) with Service Pack 1, or Windows 7 (32 or 64-bit)
- 200 MB hard disk space
- 256 MB RAM for Windows XP, or 512 MB RAM for Windows Vista and Windows 7
- 800 x 600 resolution or higher
- Microsoft Internet Explorer® 6.0 or later, or Mozilla Firefox 2.0 or later
- Internet connection

Note: We recommend that you have a high-speed Internet or FiOS Internet connection to download your software.

CHAPTER 3

Installing SiteAdvisor

You can install Verizon SiteAdvisor Powered by McAfee in a few simple steps. Before you begin, make sure that your computer meets the minimum system requirements and is connected to the Internet.

Note: If you experience any issues while downloading or installing your software, please contact Verizon Support (<http://verizon.mcafee.com>).

In this chapter

Downloading your software	7
Installing your software.....	9

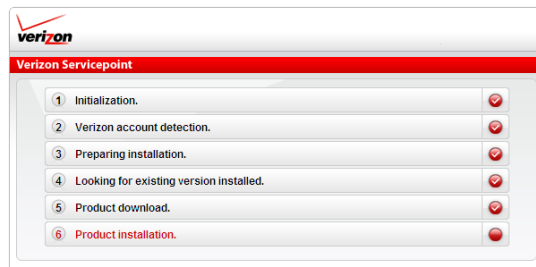
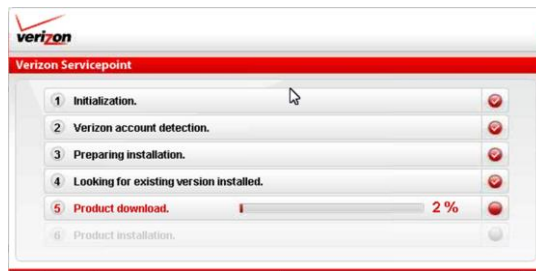
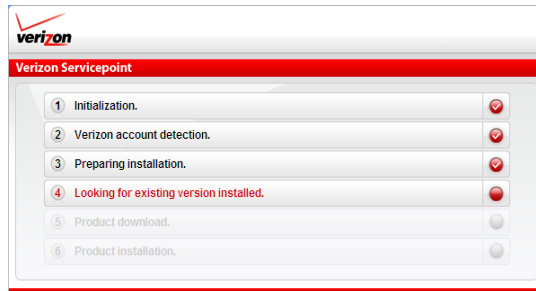
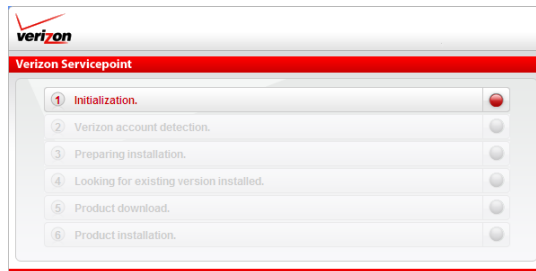
Downloading your software

You can download Verizon SiteAdvisor Powered by McAfee from the Verizon website.

Download your software

- 1 Go to the Verizon SiteAdvisor web page (<http://my.verizon.com/micro/mcafeesiteadvisor>).
- 2 Click the link to log in as a Verizon subscriber.
- 3 Sign in to your Verizon account.
How?
 1. In the Verizon User ID field, type your user name.
 2. In the Verizon Password field, type your password.
 3. Click **Sign In**.
- 4 Download your software by following the on-screen instructions.
- 5 Wait while your software downloads.





6 Your installation begins automatically.



Installing your software

After you download Verizon SiteAdvisor Powered by McAfee, your software installation continues automatically.

Install your software

- 1 Wait for your installation to finish.



- 2 Click Close.



3 Close the Download window.

CHAPTER 4

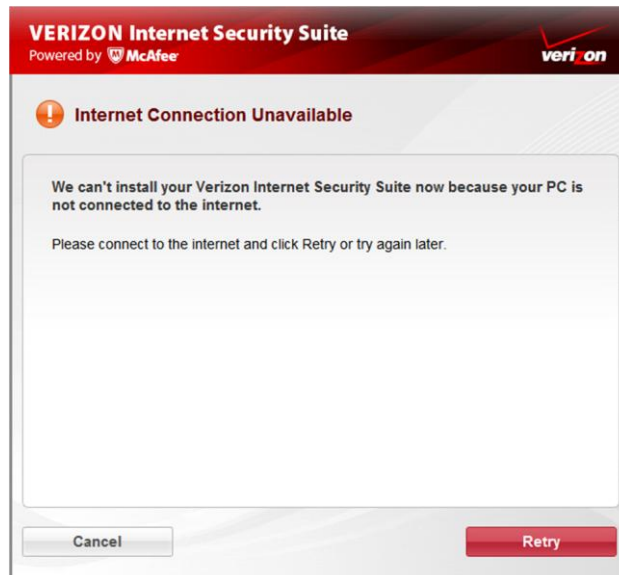
Troubleshooting your installation

Here are the most common problems that you might encounter during your software installation, and solutions to fix them.

- If your computer does not have the minimum system requirements, do one of the following:
 - Upgrade your computer memory to at least 256 MB RAM for Windows XP, or 512 MB RAM for Windows Vista and Windows 7.
 - Upgrade your computer processor speed to at least 1 GHz.
 - Install Internet Explorer 6.0, or later.
 - Increase the free space on your computer hard drive. You need at least 200 MB to install your security software.
 - Install a version of Windows that this software supports.
 - Install the latest Windows service pack.
- If your software installation cannot continue, contact Verizon Support (<http://verizon.mcafee.com>).



- If you're unable to download your software, make sure your computer is connected to the Internet, and then try again.



- If your software order is denied, you might live in a country that we don't export to in accordance with the United States law. If so, you will not be able to use this software properly. For more information, please contact Verizon Support (<http://verizon.mcafee.com>).

