

# Verizon LifeLine Service for Native American Tribal Communities in New York State



Application for **discounted telephone service** for qualifying individuals who reside on one of the following federally-recognized tribal nations in New York State: **Cayuga, Oneida, Onondaga, Seneca, St. Regis Mohawk, Tonawanda or Tuscarora.**

**PLEASE READ CAREFULLY, USE PEN, PRINT AND FILL OUT COMPLETELY**

If you are currently a Verizon customer, please complete the form and mail to: Verizon SRC, PO Box 9000, Annapolis, MD 21401. If you have a question about LifeLine call **1-800-555-5000** or visit us at [www.verizon.com/lifeline/ny](http://www.verizon.com/lifeline/ny). If you are not currently a Verizon customer, you also must call **890-7100**, toll free, to place an order for new telephone service.

<p><b>Name of Applicant</b> _____  <div style="display: flex; justify-content: space-around; width: 100%; font-size: small;"> <span>(last)</span> <span>(first)</span> <span>(middle initial)</span> </div> </p> <p><b>Home Address</b> _____  <div style="display: flex; justify-content: space-around; width: 100%; font-size: small;"> <span>(number)</span> <span>(street)</span> <span>N.Y. (state)</span> <span>(zip code)</span> </div> </p> <p><b>Tribal Nation</b> _____</p>	<p>My home telephone number (include area code)          (____) _____ - _____</p> <p>Telephone number where I can be reached to arrange service          (____) _____ - _____</p>
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**WHAT YOU NEED TO QUALIFY**

If you are receiving any one of the benefits listed below, you may be eligible to receive Verizon LifeLine basic (flat or message rate) local telephone service for as low as \$1.00 a month. Connection charges may be as low as \$10.00 (see reverse).

**Please provide your Social Security Number (optional)**    -   -

**Please provide the ID Number from your benefit card.**

I am receiving assistance from: (check only <u>ONE</u> program)	Proof of Eligibility
<input type="checkbox"/> Bureau of Indian Affairs (BIA) General Assistance Program <input type="checkbox"/> Tribally-Administered Temporary Assistance for Needy Families <input type="checkbox"/> Head Start Program (for those meeting income requirements) <input type="checkbox"/> National School Lunch Program (free lunch program only)	Not Required (Applicant must self-certify by signing below)
<input type="checkbox"/> Medicaid (MA) <input type="checkbox"/> Food Stamps (FS) <input type="checkbox"/> Safety Net Assistance <input type="checkbox"/> Family Assistance <input type="checkbox"/> Supplemental Security Income (SSI) <input type="checkbox"/> Veteran's Disability Pension (DP) (non-service related) <input type="checkbox"/> Veteran's Surviving Spouse Pension (SSP) (non-service related) <input type="checkbox"/> Home Energy Assistance Program (HEAP)	Attach a photocopy of your benefit card or approval notice from the program selected <b>Do not send original</b>
<input type="checkbox"/> Income Eligible (IE) for above programs but currently not receiving benefits	See below*

<p>* Income Eligible but not currently receiving benefits; attach Agency letter or have LifeLine Agent or Verizon Manager stamp or sign here:</p>	<p>Verizon Community Affairs Manager. _____  <div style="text-align: center; font-size: small;">(signature)</div> </p>	<p>or Agency Stamp</p>
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**PLEASE READ AND SIGN THE FOLLOWING STATEMENT**

• **I certify that** I am living on tribal land, affiliated with the tribal nation indicated above, and that I reside at the above address. I certify under penalty of perjury that I participate in the program checked above. I authorize Verizon and its subsidiaries to exchange any information necessary to verify my eligibility for the discounted rate of Verizon LifeLine Service. I understand that I must notify Verizon if or when I am no longer eligible for LifeLine Service.

Signature \_\_\_\_\_ Date \_\_\_\_\_

## **Verizon LifeLine Service for Native American Tribal Communities in New York State**

*Verizon New York now offers extended LifeLine telephone service to qualifying individuals residing on federally-recognized tribal lands. Current federally-recognized tribal nations include Cayuga, Oneida, Onondaga, Seneca, St. Regis Mohawk, Tonawanda and Tuscarora. This program provides residents of tribal lands with local phone service for \$1.00 a month and a basic new line installation connection charge for as low as \$10.00. **For new customers only:** if the installation of your service involves special construction, additional charges may apply. You may qualify for a credit of up to \$70. Please attach a copy of your construction contract. For information, call 890-7100, toll free.*

*To qualify for this program, residents of federally-recognized tribal lands with limited incomes must meet existing federal or state LifeLine qualifications or receive assistance from one of the following programs: Bureau of Indian Affairs General Assistance Program; Tribally-Administered Temporary Assistance for Needy Families; Head Start Program (for those meeting income requirements); or National School Lunch Program (free lunch program only).*

*Applicants may have only one LifeLine account per household. Customers are charged regular rates for all outgoing calls and for any optional services requested.*

## **Money Saving Tips**

### **WHEN YOU...**

### **THIS IS HOW YOU SAVE.**

#### **Call during bargain times**

You may save up to 65% on your Verizon regional toll calls. To learn how, check the Customer Guide in the front of your Verizon White Pages directory. The "Local and Regional Calls" section of the Guide has charts that show times of day when the rates are discounted.

#### **Always dial direct**

Whether you're calling local, regional or long distance, you always save by dialing direct, without the help of an operator.

#### **Look in the book and dial the number yourself**

There is a charge for each request you make to Verizon Directory Assistance. Save by looking up phone numbers yourself. When you do call for a number, you can save by dialing the number yourself. There is an additional charge each time you allow Verizon to automatically dial the number for you.

#### **Use Toll Blocking**

Toll blocking blocks your ability to make long distance and regional toll calls from your home phone. It also blocks the billing of third-number and/or collect calls to your home phone. Your service representative can help you place toll blocking on your phone line.

#### **Block certain expensive calls**

Where available, Verizon can block calls from home telephones to certain recorded messages and group conversation services such as 700 and 900 numbers. Your Verizon service representative can arrange for this free blocking service.

#### **Ask for credit**

From any Verizon telephone: If you get a wrong number, poor connection, or are cut off on a Verizon local or regional toll call, hang up and dial 0 for credit.

#### **Make service changes all at once and check for special promotions**

There may be a charge each time you make a change in your home phone service. For that reason, it is best to ask for all your changes at the same time. If you want an optional service, check our advertisements for special promotions.

#### **Know what you're paying for**

It's important to check your bill each month. Know which optional services you have; keep only the ones you need and use. Check your bill for names of regional and long distance companies to be sure they are the ones you selected. If your company has been changed without your approval, call the company you want and explain what happened. You are entitled to be switched back to your company at no charge.

#### **Pay your telephone bill on time and by mail**

Should your telephone bill become overdue, a 1.5% late payment charge may apply. Paying on time avoids late payment charges. Paying on time also assures you that service will not be turned off for non payment. In addition to paying the amount due, there is an extra charge for turning service back on. Also, when you pay by mail, you can avoid the service fee charged to you by some payment agencies.

#### **Consider a Local Calling Package**

If you make many phone calls, you may benefit from a Local Calling Package, which bundles calls and services at a fixed price. Call your Verizon service representative for details. Please note that customers are not eligible to sign up for both LifeLine Service and a Local Calling Package.