

Application for Verizon LifeLine Service



(Discounted Telephone Service)

PLEASE READ CAREFULLY, USE PEN, PRINT AND FILL OUT COMPLETELY

Name of Applicant _____
(last) (first) (middle initial)

My home telephone number
(include area code)
(____) _____ - _____

Home Address _____
(number) (street) (apartment number, if applicable)
New York
(city or town) (state) (zip code)

Telephone number where I can
be reached to arrange service
(____) _____ - _____

Type of LifeLine Service Requested
(check only one)

Basic

Flat Rate
(not available in all areas)

WHAT YOU NEED TO QUALIFY

Please provide your Social Security Number - -

Please provide the ID Number from your benefit card.

I am receiving assistance from:
(check only one program)

Proof of Eligibility
(only for program checked)

- Medicaid (MA)
- Food Stamps (FS)
- Safety Net Assistance
- Family Assistance

Attach a photocopy
of your benefit card.
Do not send original.

- Supplemental Security Income (SSI)
- Veteran's Disability Pension (DP) (non-service related)
- Veteran's Surviving Spouse Pension (SSP) (non-service related)
- Home Energy Assistance Program (HEAP)

Attach a photocopy of
your approval notice.
Do not send original.

- Income Eligible (IE) but not receiving benefits

See below*

* Income Eligible but not currently receiving benefits, attach Agency letter or have LifeLine Agent or Verizon Manager stamp or sign here: Agency Stamp or
Verizon Community Affairs Mgr. _____
(signature)

PLEASE READ AND SIGN THE FOLLOWING STATEMENT

I certify that:

- I am **not** dependent for federal income tax purposes.
- All the above information is correct.

I **authorize** the New York State Office of Temporary and Disability Assistance and other agencies administering the above programs and Verizon and its subsidiaries to exchange any information necessary to verify my eligibility for the discounted rate Verizon LifeLine Service. I understand that if/when I am no longer eligible, my Verizon LifeLine Service will be changed to the regular residence rate.

Signature _____ Date _____

MAIL SIGNED APPLICATION AND PROOF OF ELIGIBILITY TO:

Verizon SRC, PO Box 9000, Annapolis, MD 21401
If you have a question about LifeLine call 1 800 555-5000
or visit us at www.verizon.com/lifeline/ny

MONEY SAVING TIPS

*Thank you for your application for Verizon LifeLine Service.
Did you know that you can start saving money right now,
whether or not you qualify for LifeLine?*

Here are some easy ways to save money on your Verizon home telephone bill.

WHEN YOU...	THIS IS HOW YOU SAVE.
Always dial direct	Whether you're calling local, regional or long distance, you always save by dialing direct, without the help of an operator.
Look in the book and dial the number yourself	There is a charge for each request you make to Verizon Directory Assistance. Save by looking up phone numbers yourself. When you do call for a number, you can save by dialing the number yourself. There is an additional charge each time you allow Verizon to automatically dial the number for you.
Use Toll Blocking	Toll blocking blocks your ability to make long distance and regional toll calls from your home phone. It also blocks the billing of third-number and/or collect calls to your home phone. Your service representative can help you place toll blocking on your phone line.
Block certain expensive calls	Where available, Verizon can block calls from home telephones to certain recorded messages and group conversation services such as 700 and 900 numbers. Your Verizon service representative can arrange for this free blocking service.
Ask for credit	From any Verizon telephone: If you get a wrong number, poor connection, or are cut off on a Verizon local or regional toll call, hang up and dial 0 for credit.
Make service changes all at once and check for special promotions	There may be a charge each time you make a change in your home phone service. For that reason, it is best to ask for all your changes at the same time. If you want an optional service, check our advertisements for special promotions.
Know what you're paying for	It's important to check your bill each month. Know which optional services you have; keep only the ones you need and use. Check your bill for names of regional and long distance companies to be sure they are the ones you selected. If your company has been changed without your approval, call the company you want and explain what happened. You are entitled to be switched back to your company at no charge.
Are billed for a call you didn't make	Call your Verizon service representative for local and long distance regional toll calls on the Verizon part of your bill. For calls billed by other companies, call that company.
Pay your telephone bill on time and by mail	Should your telephone bill become overdue, a 1.5% late payment charge may apply. Paying on time avoids late payment charges. Paying on time also assures you that service will not be turned off for non payment. In addition to paying the amount due, there is an extra charge for turning service back on. Also, when you pay by mail, you can avoid the service fee charged to you by some payment agencies.
Consider a Local Calling Package	If you make many phone calls, you may benefit from a Local Calling Package, which bundles calls and services at a fixed price. Call your Verizon service representative for details. Please note that customers are not eligible to sign up for both LifeLine Service and a Local Calling Package.