



**Verizon SiteAdvisor
Powered by McAfee**

Installation Guide for Home Users (Mac)

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CHAPTER 1

Introduction

This guide helps you download and install Verizon SiteAdvisor Powered by McAfee on your computer. SiteAdvisor lets you know which websites are safe and which ones are risky—before you visit them.

Note: If you experience any issues while downloading or installing your software, please contact Verizon Support (<http://verizon.mcafee.com>).

CHAPTER 2

System requirements

Your computer must meet these minimum system requirements to run Verizon SiteAdvisor Powered by McAfee:

- Mozilla Firefox 3.0.5 or later
- Internet connection

Note: We recommend that you have a high-speed Internet or FiOS Internet connection to download your software.

CHAPTER 3

Installing SiteAdvisor

You can install Verizon SiteAdvisor Powered by McAfee in a few simple steps. Before you begin, make sure that your computer meets the minimum system requirements and is connected to the Internet.

Note: If you experience any issues while downloading or installing your software, please contact Verizon Support (<http://verizon.mcafee.com>).

In this chapter

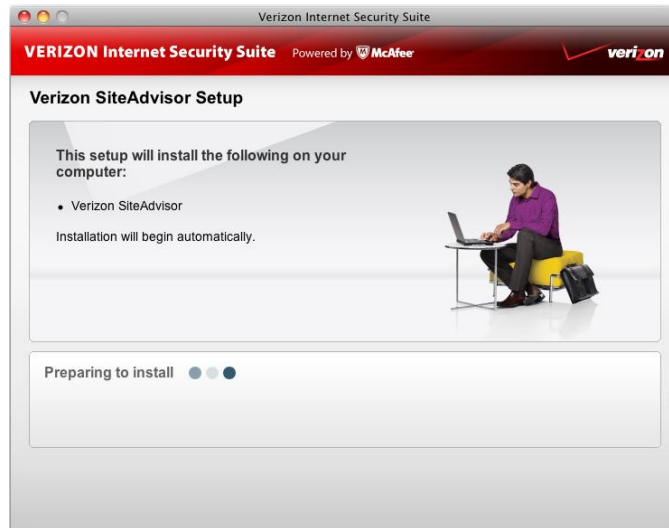
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Downloading your software

You can download Verizon SiteAdvisor Powered by McAfee from the Verizon Central website. Remember, you must be the primary Verizon account owner to download your software.

Download your software

- 1 Go to the Verizon SiteAdvisor webpage (<http://my.verizon.com/micro/mcafeesiteadvisor>).
- 2 Click the link to log in as a Verizon subscriber.
- 3 In the Verizon User ID field, type your user name.
- 4 In the Verizon Password field, type your password.
- 5 Click **Sign In**.
- 6 Download your software by following the on-screen instructions.
- 7 Your installation begins automatically.



Installing your software

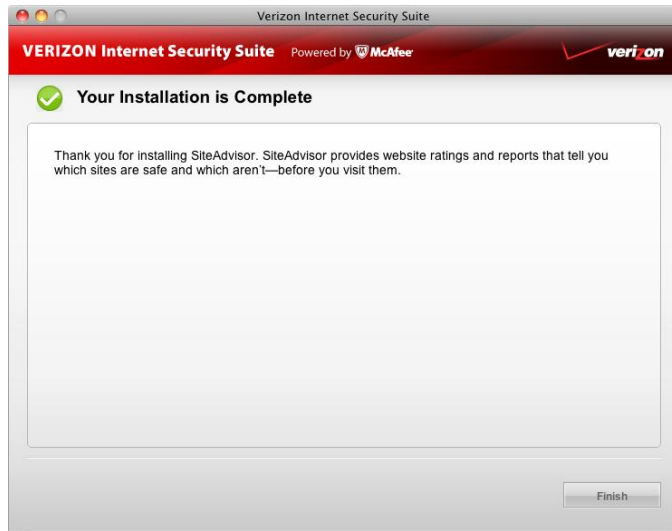
After you download Verizon SiteAdvisor Powered by McAfee, your software installation continues automatically.

Install your software

- 1 Wait for your installation to finish.



- 2 Click **Finish**.



CHAPTER 4

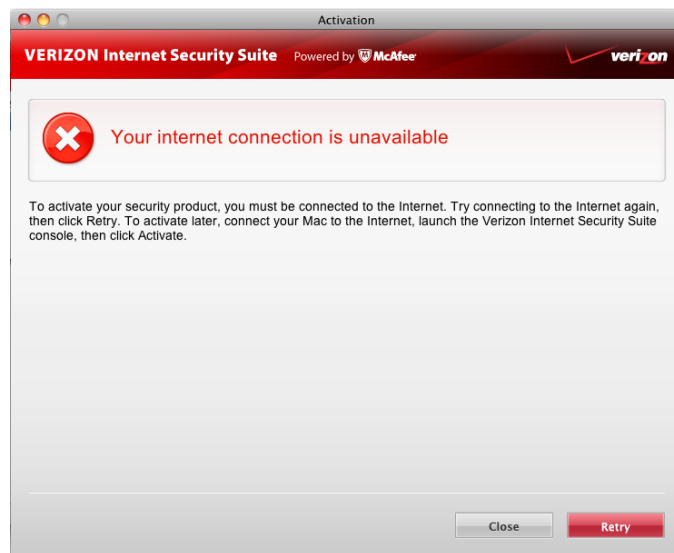
Troubleshooting your installation

Here are the most common problems that you might encounter during your software installation, and solutions to fix them.

- If your computer does not have the minimum system requirements, install Mozilla Firefox 3.0.5 or later.
- If your software installation cannot continue, contact Verizon Support (<http://verizon.mcafee.com>).



- If you are unable to download your software, make sure your computer is connected to the Internet, and then try again.



- If your software order is denied, you might live in a country that we don't export to in accordance with the United States law. If so, you will not be able to activate and use this software properly. For more information, please contact Verizon Support (<http://verizon.mcafee.com>).