



Broadband Solutions

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# ISP Communication

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**Distribution:** Verizon ISPs  
**Distribution Date:** February 8, 2006  
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**Subject: Suspended Office Rule**

**Description:** Effective immediately, offices that are in a Suspended status will no longer be accepted in HBI or ISP Members Only via GUI or XML. Orders that are submitted in offices that are suspended will be rejected with a **650** – Closed due to Wire Center out of capacity in HBI and **2-041** Office Not Available - Planned in ISP Members Only.

At this time no relief dates will be provided. Verizon is working on being able to provide relief dates in the future.