

FAST, FULLY AUTOMATED, FLOW-THROUGH PROVISIONING FOR BROADBAND COMMUNICATIONS PROVIDERS

The broadband business is built on speed. Faster connections, faster downloads — everything moves at the speed of light.

Except your provisioning system.

If you're going to compete at a world-class level, you need technology that can stand up to the challenge.

AAIS Broadband is a full-featured, automated system that provides a completely integrated environment for infrastructure and service order management and provisioning. It supports software and hardware from a multitude of vendors, and enables automated provisioning for a wide range of SMDS service request types.

THE BENEFITS: LOWER COSTS, HIGHER REVENUES, BETTER CUSTOMER SERVICE

AAIS Broadband can turn your back-office operations into the competitive edge you need to win in the marketplace. With AAIS Broadband, you'll be able to:

Drive Down Costs:

- Automated flow-through DSL assignment and activation minimizes manual input — and the opportunity for human error;
- Easy-to-use system requires minimal training time;
- Integrated, enterprise-wide inventory view for efficient resource management.

Increase Revenues:

- Integrated enterprise-wide customer and facility view lets service reps cross-sell and up-sell based on specific customer needs and network capabilities;
- Accurate view of all network resources and provisioned services speeds time-to-market — allowing new value-added services to be introduced much quicker.

Improve Customer Service:

- Real-time view of resource availability enables accurate scheduling;
- End-to-end flow-through provisioning enables quicker fulfillment of customer orders;
- Automated provisioning means fewer errors — and fewer complaints.

SYSTEM FEATURES:

- Scalable to meet present and future needs;
- Thin clients with Java front-end place the bulk of the activity at the server, for minimal footprint at the desktop;
- Integrates easily with hardware and software from multiple vendors, including Lucent, Alcatel, Newbridge, Cisco, Marconi, RedBack and Fujitsu.
- Supports provisioning of DSL, ATM, Frame Relay and SMDS;
- Element Management System (EMS) communicates with Order Manager, assuring flow-through success;

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