



**Verizon West**  
Wholesale Network Services  
Mail Code HQE02M51  
600 Hidden Ridge  
Irving, TX 75038-3897

December 26, 2000

**Formerly GTE**

InterCom Users,

In a continuing effort to make InterCom ASR user friendly we will be making a few changes to the application. See attached document [012801ASRMatrix.doc](#) for explanation of changes. These changes will not affect your ID, Password or Digital certificate.

These changes will be installed 01/21/01 and you will see them 01/29/01.

The updated User Guides will be available on line 01/29/01.

If you have any questions please contact me at 813 483-2550.

Thank you,

Michelle Kernodle  
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