



**Verizon**

Wholesale Services  
Mail Code HQE02M51  
600 Hidden Ridge  
Irving, TX 75038-3897

October 15, 2001

Dear Customer:

Verizon is reminding Wisconsin consumers and businesses that a new way of dialing Extended Area Service (EAS) calls to numbers in other area codes began September 25, 2001. A list of affected communities follows this release.

Since April, customers have been able to dial EAS calls to different area codes using the new, 10-digit method or the old seven-digit method.

Beginning September 25, customers who dial using the old seven-digit method will hear a message reminding them that the call must be completed by dialing the area code and the seven-digit number. To complete the call, they will need to redial using the 10-digit number.

Customers should also reprogram computers that are used for Internet access, fax machines, speed dialing and call forwarding services and other automatic dialing equipment. Businesses may want to check with their security providers or the supplier of their PBX business phone system to ensure those systems are correctly programmed.

Customers should continue to dial 1 + the area code and phone number for long-distance calls.

Attach.

## New 10-Digit Dialing Routes

Beginning Tuesday, September 25, you must dial 10 digits (area code + telephone number) when placing EAS calls to your friends or relatives in other area codes. Continue to dial 1 plus the area code and phone number for long-distance calling.

- Calls from the Allenton exchange (262) 629 to West Bend (paging and cellular service only).
- Calls from the Belgium exchange (262) 285 to Random Lake.
- Calls from the Bristol exchange (262) 857 to Kenosha (paging and cellular service only).
- Calls from the Campbellsport exchange (920) 533 to Kewaskum.
- Calls from the Cedar Grove exchange (920) 668 to Sheboygan (paging and cellular service only).
- Calls from the Clinton exchange (608) 676 to Bergen.
- Calls from the Darien exchange (262) 724 to Delavan (paging and cellular service only).
- Calls from the Kewaskum exchange (262) 626 to Campbellsport.
- Calls from the Kewaskum exchange (262) 626 to West Bend (paging and cellular service only).
- Calls from the Land 'O Lakes exchange (715) 547 to North Land O'Lakes, MI.
- Calls from the Mapleton exchange (920) 474 to North Lake.
- Calls from the Mapleton exchange (920) 474 to Oconomowoc (paging and cellular service only).
- Calls from the Marshall exchange (608) 655 to Waterloo.
- Calls from the Neosho exchange (920) 625 to Hartford.
- Calls from the Oostburg exchange (920) 564 to Sheboygan (paging and cellular service only).
- Calls from the Pardeeville exchange (608) 429 to Kingston.
- Calls from the Phelps exchange (715) 545 to Smoky Lakes, MI.
- Calls from the Random Lake exchange (920) 994 to Belgium and Waubeka.
- Calls from the Salem exchange (262) 843 to Kenosha (paging and cellular service only).
- Calls from the Slinger exchange (262) 644 to West Bend (paging and cellular service only).
- Calls from the Trevor exchange (262) 862 to Antioch.
- Calls from the Walworth exchange (262) 275 to South Sharon, IL.
- Calls from the Walworth exchange (262) 275 to Delavan and Lake Geneva (paging and cellular service only).
- Calls from the Waterloo exchange (920) 478 to Marshall.
- Calls from the Waubeka exchange (262) 692 to Random Lake.
- Calls from the Waubeka exchange (262) 692 to Newburg and West Bend (paging and cellular service only).