



Verizon
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

November 1, 2002

Dear Verizon Customer:

In a continuing effort to provide our customers with excellent service, Verizon is replacing the existing Digital Access and Cross-connect System (DACS) in our California Pomona switching office with new state of the art equipment.

The upgrade is scheduled for Monday, November 11, 2002 through Thursday, January 30, 2003. All conversions will take place between 12 a.m. to 6 a.m. Monday through Thursday. All circuits will be converted from the old DACS equipment to the new DACS equipment, which will provide increased reliability. There will be minimal impact to DS3 circuits during this conversion, including a 2 to 10 second service interruption. DS1 circuits will experience a one to five minute interruption. The CLLI code for the new DACS is POMNCAXFK04; the old CLLI was POMNCAXFK03.

No action will be required from our customers for this Verizon-initiated project. Verizon will issue orders to convert existing circuits to the new CLLI. The DS1 orders will reflect a change in the DACS information that is contained in the CFA field from POMNCAXFK03 to POMNCAXFK04. Only the system name of DS3 circuits will change.

If additional information is required, please call your account manager.

Sincerely,

Verizon