



Verizon
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

November 4, 2002

Verizon is correcting the billing of Primary Interexchange Carrier Charges (PICC) for Centrex lines in the former GTE locations consistent with the rates found in Verizon Tariffs FCC #14, Section 12.4.5(B), and FCC #16, Section 3.5(2). These rates are in compliance with FCC-ordered rate structure set forth in FCC Order 97-368, Paragraph 31.

Currently, the former GTE Carrier Access Billing System (CABS) is not capable of billing these rates correctly for Centrex lines in systems with less than 9 lines, so the lowest rate (Centrex PICCs for > 9 lines) is billed for all Centrex lines. Beginning with the November CABS billing cycle, Verizon will be correcting the charges as a post-billing adjustment for Centrex lines in systems with less than nine lines. The first adjustment on your November access bill will correct charges previously billed in August, September, and October 2002 (separately). Subsequent months' bills will each contain adjustments to correct the charges for the previous month. The adjustments are identified on your bill with the description "Centrex PICC".

If you have questions regarding this message, please contact your Verizon Account Manager.