



Verizon
MC HQE03B70
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

March 13, 2007

RE: New and Improved Ordering Process for Special Access DS1 and DS3 Services

Effective on March 12, 2007, Verizon is pleased to introduce a new and improved ordering process for Special Construction associated with certain Special Access DS1 and DS3 services. The new process automatically creates a request for a Special Construction quote, if required, instead of requiring you to contact your designated account team.

This new process only applies to DS1 and DS3 Services in the East, and only to DS3 Services in the West¹ (Affected DS1 and/or DS3 Services). For technical reasons, DS1 Services in the West are not included in this new process at this time. Hence, DS1 Services in the West will continue to follow the current process.

From and after March 12, 2007, if you are ordering an Affected DS1 or DS3 Service, please populate the QA (Quote Authorization) field on the submitted ASR with a "Y."

If the QA field on your ASR is populated with a "Y," and Special Construction is required, Verizon ordering and provisioning systems will automatically create a request for a Special Construction quote which will be provided to you by your account team contact. Once you accept your Special Construction quote, your account team contact will provide you with a Special Construction agreement. During this period, your submitted ASR will be temporarily suspended. Upon your execution of the Special Construction agreement and effectiveness of the Special Construction ICB tariff filing, the ASR will be re-activated and processed.

If you populate the QA field with a "Y" and Special Construction is not applicable, the ASR will continue to be processed for provisioning without Special Construction. If you do not populate the QA field and Special Construction is required, we will notify you of the requirement for Special Construction. You will need to amend your ASR by issuing a Supplemental ASR with the QA field populated with a "Y." Consistent with existing business practices, note that if a Supplemental ASR is not received within 10 days, Verizon will automatically cancel the original submitted ASR for such Affected DS1 or DS3 Service. Therefore, for all of your orders for Affected DS1 and DS3 Services, we recommend that you populate the QA field with a "Y."

Please note that under both the current process and the new process, if your order for Special Access DS1 and DS3 Service in either Verizon East or Verizon West contains one of the following requirements, then such specific requirements should be documented and added in the REMARKS field on the submitted ASR, and you should call your account team contact;

- (a) a dual or secondary entrance; or
- (b) diverse riser; or
- (c) a non-standard demarcation point within a building

We believe that this new and improved ordering process will reduce the time needed to generate a Special Construction quote, as well as allow you to request Special Construction on a single ASR rather than on multiple ASRs, as previously required.

If you have any questions regarding this new process, please contact your Account Manager.

¹As used in this letter, "Verizon East" is comprised of the operating territories of the following Verizon telephone companies: Verizon Delaware LLC; Verizon Maryland Inc.; Verizon New England Inc.; Verizon New Jersey Inc.; Verizon New York Inc.; Verizon Pennsylvania Inc.; Verizon Virginia Inc.; Verizon Washington, D.C. Inc; and Verizon West Virginia Inc. As used in this letter, "Verizon West" is comprised of the operating territories of the following Verizon telephone companies: Contel of the South Inc.; Verizon California Inc.; Verizon Florida LLC; Verizon North Inc.; Verizon Northwest Inc.; Verizon South Inc.; Verizon Southwest Inc.; Verizon West Coast Inc.

The terms and conditions of the Special Access DS1 and DS3 Services and Special Construction services described above (collectively, Services) are set forth in full detail in Verizon's FCC Tariffs (Tariffs). Any summary of the Tariffs described above is being provided for your convenience, but is not intended to provide a complete description of the terms and conditions of the Tariffs. You should not rely on this summary, and should conduct your own review and analysis of the Tariffs. Any failure or error by Verizon to fully or accurately set forth all relevant terms and conditions of the Tariffs shall not be deemed to bar Verizon from exercising its rights under the Tariffs. Notwithstanding anything to the contrary herein, the Tariffs shall govern over any inconsistent provision set forth in this letter.