



Verizon
Wholesale Services
600 Hidden Ridge
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Subject: "Slammer" Computer Worm

As you may be aware from prior notices from Verizon, press reports, or your own experience, recently the Internet, data networks, and computer systems worldwide were affected by the "Slammer" computer worm. Despite the extensive security measures that Verizon employs to protect its network and systems, the "Slammer" worm affected the operation of Verizon systems and caused some disruption in Verizon operations.

This letter is to give Verizon's wholesale customers notice of the "Slammer" worm attack and to advise Verizon's wholesale customers that Verizon views this event as one for which, under Force Majeure and other applicable provisions in interconnection agreements, resale agreements, tariffs, and regulatory commission service quality performance plans, Verizon is excused from any associated or resulting failure to provide service or to meet service quality performance standards, whether such failure occurred during the period of the initial attack or thereafter. If a regulatory commission service quality performance plan requires Verizon to apply to the regulatory commission to obtain relief from plan penalties associated with the "Slammer" worm attack, Verizon will submit the appropriate application for relief to the regulatory commission.

If you have any questions regarding this matter, please contact Verizon via e-mail at wmnotices@verizon.com.