



Verizon
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

November 13, 2002

Dear Customer:

Re: Michigan – Geographic Split Relief Plan for 616 Numbering Plan Area (NPA)

On June 5, 2001, the Michigan Public Service Commission ordered a two-way, north/south geographic split as the relief method for the 616 NPA. This letter addresses Verizon's implementation plans for the geographic split for the current 616 NPA. The plan was designed to follow the northern boundaries of the Saugatuck, Hamilton, Hopkins, Wayland, Middleville, Hastings, and Woodland rate centers.

The Permissive Dialing Period began July 13, 2002 at 12:01 AM, and will end on February 15, 2003 at 12:01 AM. During the Permissive Dialing Period, either the 616 or the 296 NPA code will be acceptable in a dialed number terminating in the 269 NPA. Automatic Number Identification (ANI) Conversions will take place during the Permissive Dialing Period. ANI Conversion is the process by which the NPA portion of a customer's ANI changes to 269 NPA from the 616 NPA for end offices that will change to the new 269 NPA. An NXX list was distributed by the North American Numbering Plan Administration. However, since information may change over time, the Local Exchange Routing Guide (LERG) or the NXX Activity Guide (NNAG) should be consulted for updated information.

Some things will not change. The 269 NPA Relief Plan will not affect rates or local calling areas. An end user can continue to dial local calls to their home NPA by using 7-digit dialing. A toll call will remain a toll call, and will still need to be dialed as 1+10-digits. The Permissive Dialing Period, which began July 13, 2002, is designed to give customers ample time to become accustomed to the new dialing plan and NPA addition. Mandatory Dialing begins on Saturday, February 15, 2003 at 12:01 AM.

The following describes the 616/269 local dialing plan, as released by the North American Numbering Plan Administrator (NANPA). It is suggested that your company keep abreast of any new information released by NANPA.

<u>FOR LOCAL CALLS:</u> DIALING FROM AREA CODE	<u>FOR LOCAL CALLS:</u> DIALING TO AREA CODE	DIALING DIGITS REQUIRED
616	616	7-digits (NXX+XXXX)
269	269	7-digits (NXX+XXXX)
269	616	10-digits (NPA+ NXX+XXXX)

FOR TOLL CALLS: DIALING FROM AREA CODE	FOR TOLL CALLS: DIALING TO AREA CODE	DIALING DIGITS REQUIRED
616 or 269	All Other Area Codes	1+10-digits (1+NPA + NXX+XXXX)

ALL OPERATOR-ASSISTED CALLS	DIALING DIGITS REQUIRED
Including: <ul style="list-style-type: none"> <input type="checkbox"/> Credit Card Calls <input type="checkbox"/> Collect Calls <input type="checkbox"/> Third Party Calls 	0+10-digits 0+ NPA+ NXX+XXXX
DIALING FROM 616 OR 269	DIALING DIGITS REQUIRED
Emergency 911	911
Directory Assistance	411
FG B 950 + XXXX Numbers	950 + XXXX

All domestic and international carriers should ensure that the new 269 NPA has been activated throughout their networks. A test number for the new NPA has been provided for Telecommunications Service Providers to verify routing to the new 269 NPA. This number will be in service from June 13, 2002 through March 15, 2003.

TEST NUMBER	
For use by Telecommunications Service Providers Only	
Available from June 13, 2002 through March 15, 2003	
269 NPA	269-344-7160

KEY DATES TO REMEMBER	
July 13, 2002 at 12:01 AM	Permissive Dialing Begins – End users can dial either NPA.
June 13, 2002 to March 15, 2003	Test Number availability
February 15, 2003 at 12:01 AM	Mandatory Dialing Begins – End users must begin to use the new dialing plan and area code.

Customer education plans will be launched providing information related to the 269 NPA Relief Plan. Consumer information regarding this NPA Relief Plan and other such plans throughout the Verizon Region is available on our WebPages at:

http://www.vzmultimedia.com/customersupport/areacodes/recent_changes.html

Both the LERG and the NPA NXX Activity Guide will be updated to reflect any changes. The North American Numbering Plan WebPages at <http://www.nanpa.com/>, maintained by NeuStar, Inc., also contain updated industry related information.

If you have any additional questions, please contact your Verizon Account Manager.