



Verizon
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

December 2, 2002

Dear Pennsylvania Access Customer:

One of the Bell Atlantic/GTE Merger Conditions mandated by the Federal Communications Commission requires Uniform Operations Support Systems (OSS) in the states of Virginia and Pennsylvania. We completed our commitment for Virginia May 20, 2002. In order to meet the requirement for Pennsylvania, Verizon will be migrating the former GTE (fGTE) Pennsylvania customers to the pre-ordering, ordering, provisioning and billing functionalities of the former Bell Atlantic (fBA) OSS during 2003.

Verizon has chosen to convert a Pilot area equal to approximately 28% of the fGTE Pennsylvania access lines on March 15, 2003 and the remainder of the state on May 17, 2003. See attachment for a listing of each of these offices.

As we move closer to the conversion date for Pennsylvania, we will provide you with more details on how this conversion will affect your bill(s) with Verizon.

[Attach.](#)