



**Verizon**

Wholesale Services  
Mail Code HQE02M51  
600 Hidden Ridge  
Irving, TX 75038-3897

February 1, 2002

Dear ACG Web User:

Effective March 4, 2002, Verizon will introduce our newest application, Service Address Validation Web (SAV Web), to our existing Access Customer Gateway (ACG) Web Home Page.

Our newest application allows the access customer a way to "validate" the service address for their End User.

**ACG Web Home Page URL** - <http://acgweb.bdi.gte.com>

**Hours of Availability** - all times are Eastern

Monday through Friday	7:00 AM to 11:00 PM
Saturday	8:00 AM to 10:00 PM
Sunday	8:00 AM to 8:00 PM

If you wish to apply for an SAV Web User ID, you may access the ACG Web Home Page. Click on the "Get Access" ICON or the "Approval Request" hyperlink and select and complete the SAV Web request form. Once your ID has been established, you will receive email notification along with instructions on how to obtain a Digital Certificate.

Should you have any questions, please contact our ACG Web Hotline at (813) 483-3549, Monday through Friday 8:00 AM to 5:00 PM (Eastern), or you may contact our After Hours Help Desk at 1-800-483-7766. SAV Web is extremely easy to use and online "Help" is available within the application along with a Glossary of terms.

This is an exciting new addition to our ACG Web Home Page and we are looking forward to receiving your feedback.

Sincerely,

ACG Support Team  
Verizon Wholesale Markets  
User Application Support Team