



**Verizon**

Wholesale Services  
Mail Code HQE02M51  
600 Hidden Ridge  
Irving, TX 75038-3897

September 6, 2001

RE: POTS Business Line at a Cell Site

Dear Wireless Provider:

Effective immediately, Verizon is pleased to announce arrangements for a POTS Business Line at a cell site location may be requested with the same mechanical order sent to Verizon for facilities<sup>1</sup>. When Intercom (or another mechanized ordering system) is used to request a facility at a cell site location, an alpha O entered in the GETO (General Exchange Tariff Option) field on the special access screen<sup>2</sup> denotes the request for a POTS line at the cell site location.

When the facility order is confirmed, a report mechanism sends a request to the Verizon center representatives who will contact the facility order initiator regarding the telephone line details. The initiator of the facility order will receive the call to arrange telephone service within 24 hours of the Firm Order Confirmation on the facility order. The Verizon Representative who calls the initiator to arrange the business telephone line requires the following information:

- Service Address or detailed driving instructions to site
- Site Contact Name and Number
- PIC for Long Distance (inter/intra)
- Inside wire maintenance (Yes/No)
- Features required on the line
- Desired date of service (if other than the date confirmed for the facility)
- Billing address (if other than the address identified for the facility)

All POTS Business Lines established at a cell site will be established as non-published (the telephone number and address will not be available through Verizon Directory Assistance or published in the Verizon Directory). Any tariff charges for non-published services apply.

If a POTS Business Line is required when you are not sending a facility order, please contact your local Verizon Business office to place the request.

We at Verizon are hoping the new arrangement for POTS service will help meet your requirements for new cell site locations and we appreciate your continued business. If you should have any questions regarding this new arrangement please call the Verizon help desk at 1 800 483-7222 Option 5.

Respectfully yours,

**Verizon NACC**

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<sup>1</sup> Verizon Service Areas for this arrangement are in the following states: AL, CA, OR, FL, ID, IL, IN, KY, MO, NC, OH, PA, SC, TX, and WA

<sup>2</sup> A combined Facility and POTS Business Line request is not offered for orders received by FAX or WIF program, nor is a POTS Line available at a high voltage site.