



**Verizon**

Wholesale Services  
Mail Code HQE02M51  
600 Hidden Ridge  
Irving, TX 75038-3897

October 17, 2002

Dear Verizon Customer:

In a continuing effort to provide our customers with excellent service, Verizon is replacing the existing Digital Access and Cross-connect System (DACS) in our California Long Beach Main switching office with new state of the art equipment.

The upgrade is scheduled for Monday, October 28, through Thursday, December 19, 2002. All conversions will take place between 12 a.m. to 6 a.m. Monday through Thursday. All circuits will be converted from the old DACS equipment to the new DACS equipment, which will provide increased reliability. There will be minimal impact to DS3 circuits during this conversion including a 60-millisecond service interruption. DS1 circuits will experience a one to five minute interruption. The CLLI code for the new DACS is LNBHCAXFK01; the old CLLI was LNBHCAXFK03.

No action will be required from our customers for this Verizon-initiated project. Verizon will issue orders to convert existing circuits to the new CLLI. The DS1 orders will reflect a change in the DACS information that is contained in the CFA field from LNBHCAXFK03 to LNBHCAXFK01. Only the system name of DS3 circuits will change.

If additional information is required, please call your account manager.

Sincerely,

**Verizon**

To add your name to the electronic distribution of these notices, send e-mail to [beth.mullens@verizon.com](mailto:beth.mullens@verizon.com).