



**Verizon**

Wholesale Services  
Mail Code HQE02M51  
600 Hidden Ridge  
Irving, TX 75038-3897

October 14, 2002

Dear Customer,

In our continuing effort to improve service, Verizon Communications is creating an Outbound Access Service Request (ASR) system. This system will allow Verizon, when acting in a customer capacity, to send ASRs to CLEC providers via NDM files.

Verizon is scheduling a pilot for the new Outbound ASR System in the December 2002 timeframe. We are seeking a participant for this pilot. The Pilot CLEC should do business in Arizona, California, Florida, Hawaii, Idaho, Illinois, Indiana, Michigan, Nevada, North Carolina, Ohio, Oregon, South Carolina, Texas, Washington, and Wisconsin and have the capability of receiving NDM files from Verizon.

Please advise by November 1, 2002 if your company would be interested in participating in the pilot to receive mechanized Outbound ASRs from Verizon Communications. Your contact for this project is Cynthia Smith at 972-718-3316.