



Verizon

Wholesale Services
Mail Code HQE02M51
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Irving, TX 75038-3897

May 28, 2002

To: Current InterCom/ASR Web Users

Subject: Single Web-ASR Order Entry System Throughout Verizon

As Verizon continues to merge its former GTE and former Bell Atlantic processes, the Access Service Request (ASR) process will move to a "single" web application later this year and we want you to be ready.

This letter is to notify you that Verizon is developing its transition process for all Access Service Requests (ASRs) to be submitted through its Carrier Services Gateway (CSG) on-line system. It is Verizon's intention to begin phasing out the existing InterCom/ASR Web application on August 5, 2002 when the industry implements the Access Service Order Guidelines (ASOG) 25 Release.

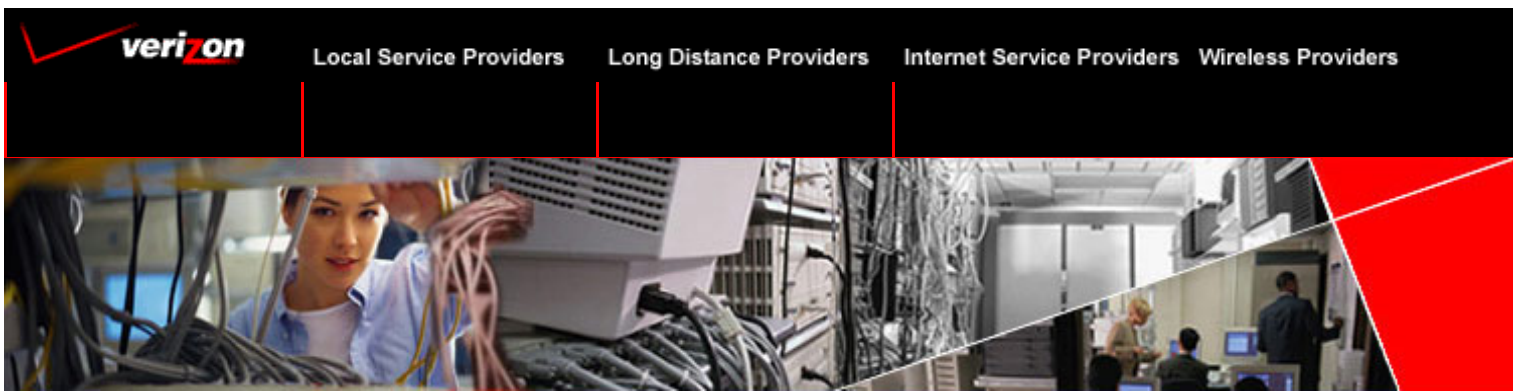
With CSG, users will be able to enter ASRs on-line for wholesale access services throughout the entire Verizon footprint. Using the ASR Order Processing function in CSG, users will also have the ability to pre-validate Service Address and Connecting Facility Assignment (CFA) information. CSG follows the industry standard ASOG business rules.

CSG web-based training for "ASR Order Processing" will be available on-line by August 3, 2002. Two other training modules, "Accessing CSG" and "ASR Status Retrieval and Display" are already available. To learn more about CSG, visit the CSG Home Page by typing the keyword "csghome" in the "Search" tool located in the upper left corner of our Verizon.com/Wholesale site or [Click Here](#).

Current subscribers to the ACG InterCom/ASR Web will receive more information from Verizon, including a CSG User ID, and password to access CSG prior to August 3, 2002.

Sincerely,

Access Systems Interface Support Team
Verizon Wholesale Services



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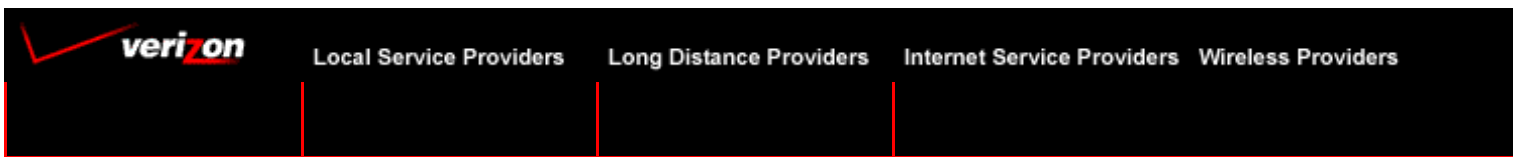
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Carrier Services Gateway (CSG)

Application for Access Service Request (ASR) Ordering. Pre-Ordering Functions include: Service Address Validation and CFA and SONET Ring Assignment Validations. Post-Ordering Functions include: Viewing Confirmation Notices, Design Layout Records, Clarification Requests and PTD/DD statuses, regardless of how the ASR is sent to Verizon.

Your CSG Account

[Login to CSG](#), if you already have a CSG Account.

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[Benefits of CSG](#)

[Carrier Sourcebook](#)

Help with CSG

Documentation Support:

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Application Support:

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What's New in CSG?

Previous Release:

[01/21/02](#)

Current Release:

[04/22/02](#)

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