



Carrier Services Gateway Workshop for Wireless Carriers

We are pleased to announce Verizon will be conducting customer workshops for our Wireless Carriers. You are invited to attend a full day session on the Carrier Services Gateway (CSG) ordering vehicle in Verizon West.

The CSG workshops will provide an overview of the ASR process within Verizon. The workshops will cover ordering for wireless special and switched access and a demonstration of the Carrier Services Gateway system. A detailed agenda for the workshop is attached.

The workshops will only be offered in the following locations:

- 1.) Tuesday, September 17 - Irving, TX
Verizon
1st Floor Auditorium
600 Hidden Ridge
Irving, TX 75038
- 2.) Thursday, September 19 - Temple Terrace, FL
Verizon Tech Center
1st Floor Auditorium
One E Telecom Pkwy
Temple Terrace, FL 33637
- 3.) Tuesday, September 24 – Ft. Wayne, IN
Verizon North Region Headquarters
1st Floor Auditorium
8001 W. Jefferson Blvd
Fort Wayne, IN 46804
- 4.) Thursday, September 26 – Everett, WA
Verizon North General Office
2nd Floor Auditorium
1800 41st Street
Everett, WA 98290
- 5.) Tuesday, October 1 – Ontario, CA
Empire Towers
3rd Floor
3633 E. Inland Empire Blvd
Ontario, CA 91764

Attendees should already be familiar with the ASR ordering process and the Industry Standard Access Service Order Guide (ASOG); however, an overview of Switched and Special Access ordering will be provided. Online training for CSG can be found at:

<http://www22.verizon.com/wholesale/wireless/apphomepage/1,5254,24-CSG,00.html>

Orders via Intercom or manual delivery will not be accepted 4 weeks after the review session in your region. Therefore it is important that you attend to increase your familiarity with the new system. Please fax the attached registration form to 915-942-8656 to confirm your attendance no later than August 30. If you have any questions, please do not hesitate to contact us at 1-800-483-7222 option #5.

Verizon West Carrier Services Gateway Workshop

AGENDA:

- | | |
|---------------|--|
| 8:30 – 9:00 | Registration / Continental Breakfast |
| 9:00 – 9:15 | Welcome / Opening Comments |
| 9:15 – 10:15 | Overview of Special Access Ordering |
| 10:15 – 10:30 | Break |
| 10:30 – 11:30 | Overview of Switch Access Ordering |
| 11:30 – 1:00 | * Lunch Break
(A list of restaurants will be made available at the session if you are unfamiliar with the area) |
| 1:00 – 2:00 | Demonstration of CSG |
| 2:00 – 2:15 | Break |
| 2:15 – 3:15 | Demonstration of CSG (cont'd) |
| 3:15 – 4:30 | Closing / Q&A |



**CARRIER SERVICES GATEWAY
(CSG Ordering Tool)**

REGISTRATION FORM:

Please complete and return this form by August 30, 2002

Please select workshop:

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1st Floor Auditorium
600 Hidden Ridge
Irving, TX 75038

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Name: _____

Company: _____

Street: _____

City: _____ State: _____ Zip: _____

**Please fax form to: 915/942-8656
Attention: CSG Coordinator**