



**Verizon**

Wholesale Services  
Mail Code HQE02M51  
600 Hidden Ridge  
Irving, TX 75038-3897

February 14, 2002

Attention: ACG Web Users

Verizon will be launching our Service Address Validation (SAV) application on Monday, March 4, 2002. This site can be reached from our current Access Customer Gateway (ACG) Home Page.

The SAV web application will allow the Access Customer to validate the End User address information prior to placing their order. The hours of availability for this application are as follows:

Monday through Friday	7:00 AM to 11:00 PM
Saturday	8:00 AM to 10:00 PM
Sunday	8:00 AM to 8:00 PM

(All times are Eastern)

The requests for IDs and Passwords will be available effective Monday, March 4, 2002. If you wish to apply for an ID, you may access the ACG Web Home Page. Click on the "Get Access" ICON or the "Approval Request" hyperlink and select and complete the SAV Web request form. Once your ID has been established, you will receive email notification with any further instructions.

Attached you will find a copy of the Training Document/User Guide. The application also contains on-line help and a glossary for terms and acronyms.

The Access Gateway Development staff will be setting up a conference call on Wednesday, March 6, 2002, to cover the attached Training Document/User Guide for interested parties. Please email your RSVP with your Name, Company, Phone and Email information to [RSVP-VerizonAccessGateway@list.tel.gte.com](mailto:RSVP-VerizonAccessGateway@list.tel.gte.com) by Friday, March 1, 2002, to be included on the call.

For questions please contact our ACG Web Hotline at (813) 483-3549, Monday through Friday, 8:00 AM to 5:00 PM (Eastern).

Sincerely,

**Access Gateway Development**  
813-483-3549

[Attachment](#)