



Verizon

Wholesale Services
Mail Code HQE02M51
600 Hidden Ridge
Irving, TX 75038-3897

January 4, 2001

Dear Valued Customer:

In an effort to improve the service that Verizon provides its Wholesale Access Customers, additional fatal edits are being added to our Access Ordering system to improve the quality of Access Service Requests (ASR) received. Quality ASRs will result in improved processing and cycle time for our customers. The list of attached edits is to be used for your reference. Some edits, as noted, are currently effective in former GTE and will be effective Verizon-wide March 25, 2002.

Screening for errors is not a new practice. It has been an integral part of our quality review for many years. When an ASR contains a fatal error, our ordering system will return information to the customer via the Acknowledgement File with an error code and a message. The customer may correct the error and resubmit the ASR to Verizon for processing.

These additional edits will benefit our customers by allowing for prompt and efficient notification of ASR errors.

This notice and the list of fatal error codes and descriptions will be available at the Verizon.Com internet site in the On Line Library, Notifications and Letters at the following URL:

<http://www22.verizon.com/wholesale/lsp/0,2630,4,FF.html>

Thank you

Verizon Communications

[Attach.](#)