



**Verizon**

Wholesale Services  
Mail Code HQE02M51  
600 Hidden Ridge  
Irving, TX 75038-3897

August 1, 2002

Dear Customer:

Subject: Re-Homing of the Tampa, Florida E 9-1-1 Rockwell Switch Network to Dual SS7 E 9-1-1 Tandems

In December 2001, Verizon announced plans for the upgrade to dual E 9-1-1 Tandems to replace the existing Rockwell SCX single E 9-1-1 tandem network. These two E 9-1-1 Tandems are:

University Central Office E911 Switch:

CLLI: UNVRFLXA3ED

SS7 Point Code: 240-149-097

Primary Router for Pasco, Pinellas and Polk Counties

Secondary Router for Hillsborough, Manatee, Sarasota and Charlotte (Englewood) Counties

Tampa Main Central Office E911 Switch:

CLLI: TAMPFLXA2ED

Point Code: 240-149-096

Primary Router for Hillsborough, Manatee, Sarasota and Charlotte (Englewood) Counties

Secondary Router for Pasco, Pinellas and Polk Counties

These dual E 9-1-1 Tandems, along with a new SS7 inter-Tandem network, will serve the six-county area of Hillsborough, Manatee, Pasco, Pinellas, Polk and Sarasota Counties as well as the Englewood portion of Charlotte County. The purpose of this letter is to provide more detailed information to allow for an error-free transition.

The in-service conversion date for the conversion to dual tandems will begin on a county-by-county basis on September 3, 2002. The conversion is to be completed by October 23, 2002.

The new E 9-1-1 dual tandems will require the installation and testing of new interoffice trunks from your end office(s) to each tandem. A minimum of one diversely routed trunk group to each 911 tandem with two E 9-1-1 trunks per county per tandem from each end office is recommended. It is also recommended that SS7 trunking be utilized. However, MF CAMA trunking for E 9-1-1 call delivery will be accepted. With the provision of CAMA trunking, a distinct trunk group, per county per NPA, is required to each tandem.

Verizon is currently accepting Access Service Requests (ASRs) for this project through the automatic ASR process. Please submit request no later than August 15, 2002 to permit sufficient time for provisioning and testing dates available between July 29, 2002, and August 30, 2002. Indicate Project ID \*\*FL E911 TNDM\*\* and the appropriate County Default Public Safety Answering point (PSAP) information on each order.

Carriers may, but are not encouraged to, use the Retail Order Process to order facilities and trunks as discussed in Verizon's industry letter dated June 28, 2002.

If ordering via Retail Order process, FAX completed request to 813-228-7401, Attention: FL E911 TNDM Project.

Via either method, Ms. Audrey Franklin will be the Coordinator for the Florida E911 Tandem Project carrier orders. Her contact number is 813-228-6300.

In either case, please issue out orders on existing trunks or facilities only after all Florida counties have been converted to the new E911 switches and network.

Provide contact information for your company for ordering, testing and conversion.

#### Testing and Conversion

Carrier testing and conversion activities for the project will be managed by the Verizon Wholesale Market Project Team in conjunction with the overall project lead of the Verizon Florida Infrastructure Provisioning Project Team. The Wholesale Project Team will also coordinate information and activity with your regular Account Manager/Technical Support Team. The manager of the Wholesale Market Project Team is Mr. Larry Collier at 813-273-2966. Mr. Ron Hatton, Verizon Florida 911 Service Manager, at 813-483-3912, can also be contacted for any questions relating to local PSAP issues.

Please contact your account representative at Verizon if you have any additional questions.