



Verizon

Wholesale Services
Mail Code HQE02M51
600 Hidden Ridge
Irving, TX 75038-3897

Date: January 8, 2002

To: All InterCom Users

Subject: InterCom Changes for ASR 24

In keeping with the industry standard upgrades, we will be installing Access Service Ordering Guidelines (ASOG) ASR 24 on Saturday, January 19, 2002.

The system will be unavailable from 2:00 am Saturday, January 19, to prepare for the installation. The system will not be available to users until 7:00 am (EST) Monday, January 21, 2002.

See attached matrix for changes to InterCom screens.

User guide will be available online January 21, 2002.

For questions, comments, or feedback please send us an e-mail to:

acgweb@list.tel.gte.com

Thank you,

InterCom Support Team

[Attach.](#)