



Verizon

Wholesale Services
Mail Code HQE02M51
600 Hidden Ridge
Irving, TX 75038-3897

June 18, 2002

Subject: Elimination of 9 Track Reel-to-Reel Tapes (Magnetic Tape)

The purpose of this communication is to advise Access, Wireless, Local Interconnection, UNE IOF and/or Collocation customers that Verizon will no longer provide 9 Track Reel-to-Reel Tapes (also known as 3420 Reel to Reel) as a method of information delivery as of January 2003.

As you may know, the technology for 9 Track Reel-to-Reel Tapes is outdated and, in general, manufacturers are discontinuing production, maintenance and support of 9 Track Reel-to-Reel Tape Drive devices. More robust and reliable storage technologies, such as tape cartridges, are now in widespread use. Accordingly, Verizon will be discontinuing its use of 9 Track Reel-to-Reel technology for delivery of monthly bills and Customer Service Records (CSRs) and for any other product or service currently offered via this medium.

If you are currently receiving any information or files via the 9 Track Reel-to-Reel Tapes, please contact your Verizon Account Manager to choose another method of delivery for your files. If you have already been contacted by Verizon and are in the process of making alternate arrangements, no further action is required.

If alternate arrangements are not made by November 2002, your files will be automatically upgraded to a 3480 Tape Cartridge by January 1, 2003. To view this material, you will need a 3480 tape drive.