



Verizon
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

October 17, 2002

Dear Customer:

The North Carolina Public Utilities Commission has ordered changes to certain Verizon wholesale rates in the State of North Carolina, as described below. These rate changes will be incorporated into the Verizon billing systems during October 2002 and will be reflected in your billing statements after that date. These rates may supercede what is in your current interconnection agreement with Verizon depending upon the date on which your agreement became effective. Your account will be adjusted to reflect any applicable credits which may be due as a result of these rate changes. Any such adjustments will be reflected in your billing statement at a later date.

The rate changes, which were approved by the North Carolina Public Utilities Commission Docket No. P-100, Sub 133^d, adopt as final Phase I and II UNE rates. These rates effect both the monthly recurring and non-recurring charges for UNE offerings made available to Competitive Local Exchange Carriers (CLECs).

Please contact your account manager if you have any questions.