



Verizon

Wholesale Services
Mail Code HQE02M51
600 Hidden Ridge
Irving, TX 75038-3897

August 7, 2002

Dear Wholesale Customer,

In accordance with the FCC order approving the merger of Bell Atlantic and GTE (the "Merger Order"), Verizon implemented limited-duration promotional discounts on July 30, 2000 for several qualifying services and products, including resold residential service.

Under the terms and conditions applicable to the resale promotional discounts, new orders for resold residential service will cease to qualify for the prescribed promotional discount once a specified maximum number of resold residential lines have been provisioned at the discounted rate in a given state.

As required by the Merger Order, and in order to assist you in your business planning, Verizon is providing notice that it has provisioned all of the resold residential lines that it is required to provide at the promotional discount in the state of North Carolina. Beginning no sooner than August 16, 2002, Verizon will no longer offer the promotional discount for new orders for resold residence service in the state of North Carolina.

Verizon continues to appreciate your business. If you have any questions, please feel free to contact your Account Manager.

Sincerely,

A handwritten signature in black ink that reads "Carl R. Huster".

Carl R. (Skip) Huster
Director
Local Services Product Management