



Verizon Network Services
600 Hidden Ridge
P.O. Box 152092
Irving, TX 75015-2092

March 4, 2003

Subject: Wholesale Service Agreement for Voicemail

Verizon and certain CLECs previously executed contracts for Voice Messaging Services. As a result of the merger between former GTE and former Bell Atlantic to form Verizon, certain internal system and business changes are required that will limit the Services Verizon offers in the state of Pennsylvania. These changes are necessary for Verizon to fulfill regulatory requirements. Consequently, Verizon will no longer offer Voice Messaging Services to CLECs in Pennsylvania effective March 17, 2003. Verizon will continue to provide you with Voice Messaging Services in all other states where currently received.

This letter effectively excludes Pennsylvania from the Service areas available under the Agreement. We apologize for any inconvenience that this causes and we look forward to continuing a positive relationship with your company.

Sincerely,

Tom Agase

Tom Agase
Manager – Local Markets

TA:jb