



**Verizon**  
**Wholesale Network Services**  
**600 Hidden Ridge**  
**Irving, TX 75038-3897**

November 29, 2001

Dear Virginia Access Customer:

One of the Bell Atlantic/GTE Merger Conditions mandated by the Federal Communications Commission requires Uniform Operating Support Systems (OSS) in the states of Virginia and Pennsylvania. In order to meet this requirement, Verizon will be migrating the former GTE (fGTE) Virginia customers to the pre-ordering, ordering, provisioning and billing functionalities of the former Bell Atlantic (fBA) OSS during 2002. The details for the Pennsylvania migration have not been finalized at this time. However, to maintain compliance with the Merger Condition, Verizon will migrate fGTE Pennsylvania by June 30, 2003.

Verizon has chosen to convert a Pilot area equal to approximately 8-9% of the Virginia access lines on March 16, 2002 and the remainder of the state on May 16, 2002. See attachment for a listing of each of these offices.

As we move closer to the conversion date for Virginia, we will provide you with more details on how this conversion will affect your bill(s) with Verizon. As plans for Pennsylvania are finalized, we will provide you with those details on how your bill(s) with Verizon will be impacted.

Sincerely,

**David A. Milliman**  
**Director - Program Management Office**

[Attach.](#)