



GTE Network Services

600 Hidden Ridge, HQE02M51
P.O. Box 152092
Irving, TX 75015-2092

Reply To:

beth.mullens@telops.gte.com

September 20, 1999

Dear Customer:

Due to the flooding in Virginia, all order activity for Franklin, Stony Creek, and Great Bridge needs to be halted until further notice. Trouble for Franklin and Stony Creek is also on hold at this time. All orders that were not completed by Friday, September 17, 1999 are on hold.

Great Bridge is on hold for all recent change activity, including trouble, until further notice. We will be upgrading Great Bridge to handle Franklin and its remotes in the next few days.

More offices may be added to this list and we will keep you apprised if this happens.

The only activity, if access is even available, will be for emergency services. We are working with the region on any emergency services they need.

If you have any questions, please contact your GTE representative.

Sincerely,

A handwritten signature in cursive script that reads "Beth Mullens".

Beth Mullens
Staff Administrator
GTE Network Services