



Verizon

Wholesale Services
Mail Code HQE02M51
600 Hidden Ridge
Irving, TX 75038-3897

July 26, 2001

To All CLECs:

When a CLEC has been denied collocation, Verizon will allow a tour of the central office within ten days. Please be advised that there is a new procedure for requesting such tours.

In order to request a tour:

1. Send your request via e-mail to co.tour.requests@verizon.com.
2. Notify your Verizon Program Manager.
3. Verizon will confirm receipt of your request.
4. Your Verizon Program Manager will contact you to make arrangements for the tour.

For more information please visit the Verizon tour request web site at:

http://128.11.40.241/east/wholesale/resources/res_central_office_tour.htm

Thank you for your cooperation with this process.

Verizon Tour Request Team