



June 10, 2003

**Re: We just made it easier to do business with us.**

To see how much easier, take a look at the redesigned [Verizon.com/Wholesale](http://Verizon.com/Wholesale) web site.

When you visit [Verizon.com/Wholesale](http://Verizon.com/Wholesale), you'll find:

- Content organized by function, making it easier to get to the information you are looking for.
- A product guide that gives you an executive overview of Verizon services, then lets you drill down to the technical details.
- A powerful new search engine that incorporates natural language search capabilities – you don't need to know what we call something to find information about it.
- Instructions for submitting trouble tickets – and forms for entering some types of trouble tickets online using RETAS.
- Online calendar that alerts you to upcoming meetings and Verizon training courses.

Take a few minutes to visit [Verizon.com/Wholesale](http://Verizon.com/Wholesale). We think it shows that we're dedicated to helping you make progress everyday.