



Verizon
MC HQE03B70
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

July 3, 2007

RE: ASR Modification for Holiday or Weekend DDD for Access Service Requests (ASR)

Effective September 17, 2007, if an Access Service Request (ASR) is received with a Desired Due Date (DDD) that falls on a weekend or Verizon observed holiday in Verizon East (South) and Verizon West¹, Verizon will automatically change the DDD to the next valid business day.

This new process automatically updates the DDD instead of issuing an automatic Clarification/Notification Request (C/NR) requiring you to change the DDD. This will allow the order to process without the delay associated with the current process for changing the DDD.

The following informational C/NR will be sent to advise you that this change has been made:

"DDD SUBMITTED WAS A HOLIDAY OR WEEKEND AND HAS BEEN AUTOMATICALLY ASSIGNED THE NEXT BUSINESS DAY."

Therefore, the following error will no longer be output:

ICS5512E- "VZ HOLIDAYS OR WEEKENDS ARE PROHIBITED."

This new process applies to all ASRs received in Verizon East (South) and Verizon West regions and aligns these regions with the existing Verizon East (North) process.

If you have any questions regarding this notice, please contact your account manager.

¹ Verizon East (South) is comprised of the following local exchange carriers: Verizon Delaware LLC; Verizon Maryland Inc.; Verizon New Jersey Inc.; Verizon Pennsylvania Inc.; Verizon Virginia Inc.; Verizon Washington, D.C. Inc; and Verizon West Virginia Inc. Verizon West is comprised of the following local exchange carriers: Contel of the South Inc. d/b/a Verizon North Systems; Verizon North Inc; Verizon California Inc.; Verizon Florida Inc.; Verizon Northwest Inc.; Verizon South Inc.; and Verizon Southwest Inc.