



Verizon
MC HQE03B70
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

September 21, 2007

RE: Corrections to Billing for Access Facilities in Verizon West Service Area

This letter is to inform you that Verizon has identified billing errors associated with certain Access facilities in the Verizon West (former GTE) service area where rate elements for the facilities are billed on more than one Billing Account Number (BAN). In some instances, Verizon did not bill for all of the applicable rate elements. In other instances, Verizon continued billing for rate elements for which service had been terminated. Correction of any errors identified through this review will result in changes to billing for the affected rate elements of the applicable Access services.

Such corrections to billing, where applicable, will extend back to the most recent of the following dates: (1) the date the error in billing began for the rate element of Access service for which billing is being corrected; (2) two years (24 months) from the date the correction is entered into Verizon's systems; or, (3) a date Verizon has determined applies as to a particular customer based on that customer's individual contractual relationships with Verizon or other unique legal circumstances. Any back billed charges and/or credits, where applicable, will appear in the Other Charges and Credits (OC&C) section of your invoice, and will reflect a PON with one of the following prefixes: REVASSA715, ECGDRAA715, or ECGSRAA715. In addition, billing for the affected rate elements of Access service will be changed on a going forward basis. Both the OC&C section of your invoice and your Customer Service Record (CSR) will provide the details for the individual changes. These billing corrections will be implemented later this year.

If you have any questions regarding this notice, please contact your Verizon account manager.