



Verizon
MC HQE03B70
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

May 14, 2007

RE: SONET Billing Corrections

This letter is to inform you that Verizon is conducting a review of ordering and billing records for SONET services to verify the accuracy of Verizon's billing for these services. Correction of any errors identified through this process will result in changes to billing for the affected rate elements of the applicable SONET service. Such corrections to billing, where applicable, will extend back to the more recent of the following dates: (1) the Service Establishment Date for the rate element of SONET service for which billing is being corrected; or (2) two years (24 months) from the date the correction is entered into Verizon's systems. Any charges and/or credits, where applicable, will appear in the Other Charges and Credits (OC&C) section of your invoice, and will reflect a PON with one of the following prefixes: REVASS, ECGDRA, ECGSRA, with a project specific identifier following. In addition, billing for the affected rate elements of SONET service will be changed on a going forward basis. Both the OC&C section of your invoice and your Customer Service Record (CSR) will provide the details for the individual changes.

If you have any questions regarding this notice, please contact your Verizon account manager.