



Verizon
MC HQE03B70
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

Access Customer Support Communications Customer Notification

Subject: System Enhancement Release

Date of Bulletin: 01/03/2008

Report: 1st Notification

Area Impacted: Access

Process Affected: Ordering

Region: Verizon West

Documentation Impacted: N/A

Date Effective: 03/15/2008

Details:

FiberConnect Service is an interstate Special Access product that terminates 4 DS1 circuits at the Customer's Designated Location (CDL), via a fiber facility. Cellular customers who prefer DS1 service provisioned on fiber facilities will find this product particularly attractive, and it is available to non-cellular customers as well. Customers may order FiberConnect with an electrical interface and four transmission channels at 1.544 Mb/s. This product is currently available in the West.

Service Inquiry Process

All orders for FiberConnect will require a Service Inquiry ASR before a firm order can be placed. The following guidelines describe the required fields for a Service Inquiry (including those not listed here) that must be populated according to the Access Business Rules. The SPEC codes and NC/NCI combinations listed below are to be used for both a Service Inquiry and a Firm Order.

Field	Description
REQTYP	EA or SA
ICSC	GT10,GT12
QSA	Equals the total number of SALI forms needed
ACTL	REQTYP "S" ONLY
QTY	Must equal four (4)
AFO	Must indicate additional ACI forms
PIU	Must equal 100
SPEC	Must be populated
QA	Must equal "Y"
WKTEL	Must be populated

Once the Inquiry ASR has been confirmed, no further SUPPs will be allowed. A change to the Inquiry must be a Cancel and Reissue.

FIRM Request after Inquiry

After receiving the Service Request Confirmation, the customer can submit a firm ASR. A complete ASR is essential to properly provision and bill FiberConnect access services. All fields on the ASR (including those not listed here) must be populated according to the Access Business Rules.

Field	Description
REQTYP	EC or SC
ICSC	GT10,GT12
QSA	Equals the total number of SALI forms needed
QTY	4
PIU	100
VTA	12FO,36FO, 60FO OPP term
QA	Must equal "Y"

The following fields cannot change from the confirmed Inquiry to the Firm request:

FORM	FIELD
ASR	AFO
ASR	QTY
ASR	SPEC
ASR	ACT
ASR	PIU
SALI	Address
Transport	SECNCI

If any field above changes from Inquiry to Firm, then Verizon will reject the Firm request and send a Clarification/Notification request back to Customer with the error "Field cannot change from Inquiry to Firm."

Subsequent Activity

The FiberConnect service must be addressed as a four-circuit 'system.' When addressing the existing FiberConnect system for Change, Records or Disconnect activity all four circuits must be included on the ASR. If Verizon receives an ASR that does not include the four DS1 circuits with the SPEC Code, then Verizon will respond with a Clarification/Notification Request and the ASR will be held for 10 days awaiting a SUPP to correct the circuit information.

Required fields for ACT C, R, D include:

Field	Description
REQTYP	ED or SD
ICSC	GT10, GT12
QSA	Equals the total number of SALI forms needed
QTY	Must equal four (4)
AFO	Must indicate additional ACI forms
PIU	Must equal 100
SPEC	Must be populated

SPEC CODES

SPEC Code	Description
FOL1ZX	DS1 with FiberConnect at terminating end ONLY - Secondary location – SECLOC
FOL1AX	DS1 with FiberConnect at originating end ONLY - Primary location – PRILOC
FOL1AZ	DS1 with FiberConnect at originating and terminating end - Primary and Secondary locations - PRILOC and SECLOC

Additional SPEC codes are for use where FiberConnect can be ordered with another service which has a SPEC code requirement.

SPEC Code	Description
FOLSPZX	MetroLan DS1 with FiberConnect at terminating end ONLY - Secondary location – SECLOC
FOLSPAX	MetroLan DS1 with FiberConnect at originating end ONLY - Primary location – PRILOC
FOLSPAZ	MetroLan DS1 with FiberConnect at originating and terminating end - Primary and Secondary location - PRILOC and SECLOC
FOLDSZX	DSR DS1 Rider with FiberConnect at terminating end ONLY (SCFA must be DSR) - Secondary location – SECLOC
FOLDSAX	DSR DS1 Rider with FiberConnect at originating end ONLY (DSR CFA must be present) - Primary location – PRILOC

Standard Interval

The Standard Interval for the Firm ASR New connect is eight business days. Expedited requests will be accepted and are subject to Expedite charges.

Please forward this information to those within your organization responsible for implementing edits to ASRs.

If you have any questions, please contact your Verizon Account Manager.