



Verizon
MC HQE03B70
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

November 7, 2007

Access Customer Support Communications
Customer Notification

Bulletin Number: A07-0053

Subject: System Enhancement Release

Date of Bulletin: 11/07/2007

Report: 1st Notification

Systems Impacted: CSG/UOM/NDM

Area Impacted: Access

Process Affected: Pre-Order/Ordering – SS7 OffNet Orders

Region: Verizon West

Documentation Impacted: N/A

Date Effective: 01/19/2008

Details:

Effective January 19, 2008 all requests for Signaling System 7 (SS7) links and subsequent services, including Message Waiting Indicator and OffNET, must be coordinated as a project. Customers who submit ASRs that have not been coordinated as a project will be notified via Verizon's ASR clarification process that their ASRs are in jeopardy until project coordination has been completed.

Customers should contact their account manager or the Verizon Partner Solutions Ordering Center staff to initiate a pre-ASR conference call to coordinate their ASR information prior to submitting an ASR request to Verizon.

Customers whose contracts are considered Non-Bill-and-Keep will be responsible for ensuring that the customer who owns the OPC (Originating Point Code) and the customer who owns the DPC (Destination Point Code) are both present on the pre-ASR call. Each customer (OPC and DPC) will be responsible for submitting its own ASR to Verizon, and the RPON field of each ASR should contain the PON number of the other customer's ASR.

The customer contract number will be validated by Verizon. The ASR of any customer whose contract requires that an RPON be submitted by another LEC to complete the SS7 OffNET route but whose ASR RPON field is left blank will be returned to the customer with the following error:

Error Text: RPON REQUIRED FOR OFFNET SS7; PLS CONTACT VERIZON FOR ASR COORDINATION

Additionally, the SS7 OffNET route will be coordinated on the pre-ASR call. The customer must still populate the OffNET route on the ASR(s) that are submitted to Verizon; however, Verizon will not validate the route provided on the ASR. Instead, the route discussed and agreed to on the pre-ASR call will be used to program the route. No changes to the route will be accepted once the ASR has been confirmed via a FOC.

Finally, an ASR request for SS7 OffNET must have the customer's contract number correctly entered in the CNO (Case Number) field of the ASR Administrative Section. Any ASR request for SS7 OffNET (identified by the SPEC = ONSXXX) with a blank CNO field will be returned to the customer with the following error message:

When Wireless the Error text shall equal:

SS7 OFFNET MUST BE COORDINATED WITH VERIZON WIRELESS SWITCHED TEAM PRIOR TO ASR 800 483 7222 OPTION 2

When non-Wireless, the Error text shall equal:

SS7 OFFNET MUST BE COORDINATED WITH VERIZON SWITCHED TEAM PRIOR TO ASR 888 346 5705

Please forward this information to those within your organization responsible for implementing edits to ASRs.

If you have any questions, please contact your Verizon Account Manager.