



Verizon
MC HQE03B70
Wholesale Services
600 Hidden Ridge
Irving, TX 75038-3897

November 27, 2007

Access Customer Support Communications
Customer Notification

Subject: System Enhancement Release
Date of Bulletin: 11/26/2007
Report: 1st Notification
Area Impacted: Access
Process Affected: Ordering
Region: Verizon West/South/North
Documentation Impacted: N/A
Date Effective: 01/19/2008

Details:

Effective January 19, 2008 ASR requests for TLS UNI shall be allowed to Verizon as a Firm order without the prior Inquiry process that is currently in place.

Current process requires that TLS UNI be ordered with an Inquiry ASR (REQTYPs "XA" or "VA"), followed by the Firm Order (REQTYPs "XC" or "VC"). The new process accommodates either ordering with the Inquiry to Firm or starting the ordering process by use of the Firm Order only (REQTYPs "XD" or "VD").

As with the current inquiry process, the FIRM ASR will be accepted without the TLS Switch CLLI code in the SECLOC field. Verizon will query its internal systems and insert that CLLI code onto the ASR. Notification of SECLOC field updates will be provided via the existing Informational C/NR process.

Once the Informational C/NR has been sent from Verizon, no further SUPP activity will be accepted on the following fields, which relate to the Primary Address, ACTL or the speed of the service requested.

ACNA
ACTL
LATA
VTA
PLU
SPEC
NC
NCI
PRILOC
SECNCI
SPOT
SANO
SAPR
SASD
SASF
SASN
SASS
SATH
CITY
LD1
LD2
LD3
LV1
LV2
LV3
STATE

Verizon will continue to accept SUPP activity for Due Date changes, Cancel requests and other changes to fields not related to Address or ACTL (listed above).

Please forward this information to those within your organization responsible for implementing edits to ASRs.

If you have any questions, please contact your Verizon Account Manager.