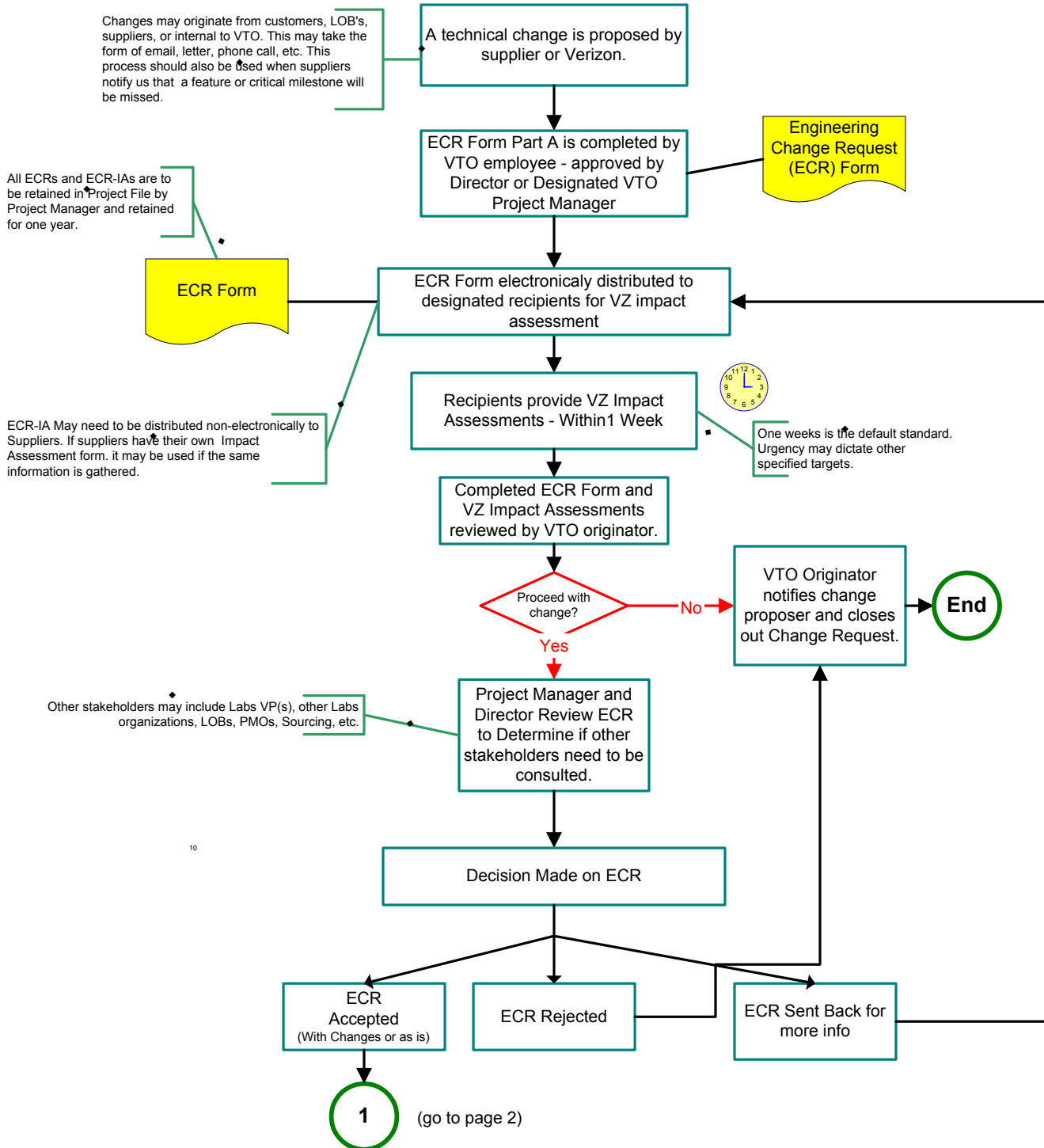


Verizon Technology Change Control

This document describes the process for managing changes to technical requirements for product development and enhancements originally defined in existing contracts with external suppliers. The process applies only to those changes that have an impact on other departments and have significant cost, schedule, and system impacts. Minor changes and adjustments can be handled and documented informally. Projects which fall under another *formal, documented* Change Control process managed by another organization (e.g., LOB or PMO) should adhere to that process. Project Manager should retain all documents referenced in this process.



Verizon Technology Change Control

Process Owner:
 Brendan Swords
 White Plains, NY
 914 644-2184

1 (continued from page 1)

Depending on circumstances, Part B of the ECR may take different forms - a separate document, or a memo. In any event it must be documented.

