

May 18 , 2016

Audience: CLEC,ISP,IXC,Resellers,Wireless,ILEC

**Subject : Verizon Partner Solutions Industry Letter: Update to Operational Information During Verizon Work Stoppage - Amended**

Further to Verizon Industry Letter IL-16-0372 posted on April 20, 2016, several operational guideline documents concerning access and local services have been added or changed since the Industry Letter was posted on April 20, 2016.

Verizon has posted a matrix on the VPS Work Stoppage webpage with links to electronic versions of these guidelines, itemized by service type (i.e., VzT Local, VzT Access, and VzB) and function (ie. Ordering, Provisioning, and Maintenance).

The matrix can be accessed at:

<http://www22.verizon.com/wholesale/workstoppage.html>.

Going forward, any changes or additions to the guidelines included in this matrix would be updated on the above-referenced webpage (and not in an industry letter).

Should you have any questions, please contact your Verizon account manager.

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