



## Standard Intervals for Special Access

*Verizon-East*

SERVICE REQUEST FOR	DUE DATE INTERVAL
<p><b>All intervals are business days and are calculated from a full business day after Verizon receives an accurate and complete Access Service Request (ASR) from the customer prior to the cutoff time. Unless otherwise noted, cutoff time for receipt of an accurate and complete ASR is 5 PM ET if the Special Access service is ordered out of Verizon's FCC Tariff No. 11, and 11:59 PM ET if the Special Access service is ordered out of Verizon's FCC Tariff No. 1.</b></p>	
<p>Negotiated intervals apply in the following circumstances:            (1) all service requests for quantities to which the standard interval does not apply, as specified below; (2) when a customer requests special handling, e.g., expedite; or (3) where suitable facilities are not available, subject to Verizon's FCC Tariffs. The interval will be determined by internal Verizon groups</p>	
<b>Voice Grade</b>	
1-24 Circuits	9 days if facilities are currently available (includes check for availability of facilities)
25+ Circuits	Negotiated
Facilities not currently available	Negotiated
<b>Digital Data Service</b>	
1-24 Circuits	9 days if facilities are currently available (includes check for availability of facilities)
25+ Circuits	Negotiated
Facilities not currently available	Negotiated
<b>DS1 Service <sup>1</sup></b>	
1-9 Circuits	7 days if facilities are currently available (includes check for availability of facilities)
10+ Circuits	Negotiated
Facilities not currently available	Negotiated
<b>DS3 Service <sup>1</sup></b>	
1-4 Circuits	8 days if facilities are currently available (includes check for availability of facilities)
5+ Circuits	Negotiated
Facilities not currently available	Negotiated



**Standard Intervals for Special Access**  
*Verizon-West*

<b>SERVICE REQUEST FOR</b>	<b>DUE DATE INTERVAL</b>
<p><b>All intervals are business days and are calculated from a full business day after Verizon receives an accurate and complete ASR from the customer prior to the cutoff time. Unless otherwise noted, cutoff time for receipt of an accurate and complete ASR is 3 PM CT (San Angelo, TX NACC) or 5:00 PM ET (Durham, NC NACC).</b></p>	
<p>Negotiated intervals apply in the following circumstances:            (1) all service requests for quantities to which the standard interval does not apply, as specified below; (2) when a customer requests special handling, e.g., expedite; or (3) where suitable facilities are not available, subject to Verizon's FCC Tariffs.            The interval will be determined by internal Verizon groups</p>	
<b>Voice Grade</b>	
1-14 Circuits <sup>3</sup>	5 days if facilities are currently available
15+ Circuits	Negotiated
Facilities not currently available	Negotiated
<b>Digital Data Service</b>	
1-14 Circuits	5 days if facilities are currently available
15+ Circuits	Negotiated
Facilities not currently available	Negotiated
<b>DS1 Service<sup>2</sup></b>	
1-14 Circuits <sup>3</sup>	7 days if facilities are currently available
15+ Circuits	Negotiated
Facilities not currently available	Negotiated
<b>DS3 Service<sup>2</sup></b>	
1-9 Circuits	8 days if facilities are currently available (includes check for availability of facilities)
10+ Circuits	Negotiated
Facilities not currently available	Negotiated



## Standard Intervals for Special Access

### NOTES

#### General Notes:

The intervals set forth above represent the **minimum** period between receipt by Verizon of an accurate and complete ASR from customer and provisioning of the Special Access service by Verizon. If customer requests a service date that is earlier than the standard interval for the service set forth above, then customer shall be responsible for any charges or fees (including any Special Handling charges or expedite fees) assessed by Verizon in accordance with the Tariffs. These intervals are Verizon's guidelines that Verizon will attempt to meet on a consistent basis; however, Verizon makes no guaranty or warranty that the service will be provisioned in accordance with these intervals.

All Special Access intervals set forth above do not include any time period where customer's service request is not received by Verizon via a Verizon-authorized and mechanized ASR format (e.g., Carrier Services Gateway or Network Data Management). Facsimile and email transmissions of ASRs are not eligible to receive the standard interval.

The number of circuits listed above for each service is the number of such circuits as ordered by the customer on each ASR. Multiple ASRs for the same service which are submitted close in time will be subject to a negotiated interval.

Verizon East is comprised of the operating territories of the Verizon ILECs as set forth in Verizon's FCC Tariff Nos. 1 and 11. Verizon West is comprised of the operating territories of the Verizon ILECs as set forth in Verizon's FCC Tariff Nos. 14 and 16.

#### Service Specific Notes:

1. For Verizon East Locations: For wireless cell site locations, the standard interval for Special Access DS1s and DS3s applies if all of the following conditions are met: (1) Verizon currently provides Special Access services to such cell site location; (2) the ordering customer previously has ordered Special Access services from Verizon at such site; and (3) Verizon has suitable facilities to provision the requested Special Access services. If all of the above conditions are not met, then the negotiated interval applies.

2. For Verizon West Locations: For Special Access DS3 services ordered to a wireless cell site location, the standard interval applies if all of the following conditions are met: (1) Verizon currently provides Special Access services to such cell site location; (2) the ordering customer previously has ordered Special Access services from Verizon at such site; and (3) Verizon has suitable facilities to provision the requested Special Access services. If all of the above conditions are not met, then the negotiated interval applies. For Special Access DS1 services to wireless cell site locations, the standard interval is 7 days if all the above conditions are met. If all of the above conditions are not met, then the negotiated interval applies.

3. When 14 or fewer Voice Grade and/or DS1 special access services are ordered in conjunction with any switched access services from Verizon, the standard interval for any special access services included in such order is 10 days. If more than 14 Voice Grade or special access services are ordered, the interval is negotiated.