

# Toll Free Database Access Services

*Tailor the routing of  
end-user  
dialed 800 calls  
to different  
locations —  
based on your  
business needs.*

Verizon's Toll Free Database Access Services provide originating trunk-side switched access service to increase your flexibility in how you route your incoming 800 calls. The database capability identifies the calling customer so you have the information you need to route the call for more responsive and efficient handling by your staff. Better manage your resources by using Toll Free

Database Access Services to handle peak calling volumes more flexibly. Factor criteria such as time of day or week, date, geographic origin of the call, current traffic patterns or percent allocation into your network management decisions. Greater control means higher quality service delivered affordably to your customers.

*Strengthen your customer relationships — with Toll Free Database Access Services.*



**Wholesale  
Products  
& Services**

## **Benefits**

- Give customers the advantage of toll free number service that is hassle free
  - Choose from a range of options for forwarding your incoming calls
- Gain reliability with a fully redundant identical back-up database
  - Improve customer recall and strengthen your marketing and customer service capabilities with one easy-to-remember toll free number
- Deliver convenient and popular solutions such as fax on demand or a voice mail check-in number

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or 1-888-483-9594; or visit us at our Web site

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