

## Verizon Global Wholesale (VGW) Bulletin

Notice Number:	Notice Date:	Date Effective:
B14-0396	07/21/2014	07/25/2014
<b>Region:</b> East &West	Area Affected: Local	<b>Process Affected:</b> Pre-Order, Order, Trouble Administration
Date/Time Issue Identified: 07/21/2014	Documentation: -	

A change has been identified to the system availability information currently posted at http://www22.verizon.com/wholesale/systemsmeasures/local/systems/avail/east/verizon-eastsystem-availability-and-forecast.html

http://www22.verizon.com/wholesale/systemsmeasures/local/systems/wise/wise-system-availability-exceptions.html

## The systems will be down till the normal hours of availability or till the stated times in the bulletin, whichever is later.

Transactions through the LSI, EDI and WISE system will not be available from Friday, July 25, 2014 to Saturday, July 26, 2014 for transactions in East &West.

The specific transactions affected and outage times are as follows:

In the East:

All Order, Pre-Order and Trouble Admin transactions will be unavailable from:

Friday, July 25, 2014 from 10:00 PM to Saturday, July 26, 2014 5:00 PM EDT

In the West:

CSI via WISE and EDI will be unavailable from:

• Friday, July 25, 2014 from 10:00 PM to Saturday, July 26, 2014 5:00 PM EDT WISE Performance Measures will be unavailable from:

• Friday, July 25, 2014 from 10:00 PM to Saturday, July 26, 2014 5:00 PM EDT Trouble Admin via LSI -TA will be unavailable from:

• Friday, July 25, 2014 from 10:00 PM to Saturday, July 26, 2014 5:00 PM EDT Loop Qualification, Order, and Pre-Order for WISE/EDI from:

Friday, July 25, 2014 from 10:00 PM to Saturday, July 26, 2014 5:00 PM EDT

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