



Verizon Global Wholesale (VGW) Bulletin

Notice Number: B14-0399.1	Notice Date: 08/04/2014	Date Effective: 08/04/2014
Region: East & West	Area Affected: Local	Process Affected: LSI & WISE Password Reset Functionality Restored
Date/Time Issue Identified: 08/04/2014	Documentation: -	

Details:

Verizons Local Service Interface (LSI) and Wholesale Internet Service Engine (WISE) password reset functionality has been restored.

Instructions:

1. To prevent your account from becoming locked after your login attempt has failed twice, please ask your Super User to reset the password.
2. If your account is locked, please ask your Super User to reset the password.
3. If your super user has recently reactivated your LSI or WISE user id, your account will become active on the next business day.
4. Super Users may contact wagteam@one.verizon.com with cc to: connectivity.management.team@verizon.com or open a ticket in LSI to report authentication issues.

Thank you

Questions concerning the content of this email may be sent to:

connectivity.management.team@verizon.com