



## Verizon Global Wholesale (VGW) Informational Notification

<b>Notice Number:</b> C15-0433	<b>Notice Date:</b> 03/25/2015	<b>Date Effective:</b> 03/25/2015
<b>Region:</b> Verizon All Regions	<b>Area Affected:</b> Local and Access	<b>Process Affected:</b> Trouble Administration

### Details:

Over the past several weeks, there have been issues with system availability and functionality concerning VTAG. We are diligently researching and are making improvements to the application, but need your help for continued success. To assist with the research, when a system issue is reported, we would appreciate the following details: screen shots of the error message(s), user ID experiencing issue, description of the issue, and any other pertinent information.

Thank you for your continued patience as we work to improve our system.

**VTAG** - <http://www.verizon.com/wholesale/ldp/verizontag>

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