

VERIZON SERVICES CORP

Moderator: Frank Malecki
March 11, 2014
1:00 pm CT

Coordinator: Thank you for standing by. Throughout today's conference, all lines will be open and interactive. You may mute and unmute your line by pressing star 6 while in conference.

I would now like to turn the call over - oh, one more moment. One moment, I want to let you also know that today's conference is being recorded. If you have any objections, you may disconnect at this time.

I would now like to turn the call over to Mr. Frank Malecki. Go ahead, sir. You may begin.

Frank Malecki: Great. Thank you very much. Good afternoon, everyone, and welcome to the Change Management Call for March 2014. We have a short agenda for today. I have one department update that will be provided by Mary Reynolds. Mary.

Mary Reynolds: Thanks, Frank. Good afternoon, everyone. The CTE Department update for today is to let you know that we have sent out the Intent to Test the April 2014 CTE Release. On Thursday, February 27th, that notification went out.

The Intent to Test is due back to CTE Support by this Thursday, March the 13th. We will have a two day window in April, which will be Thursday, April the 10th and Friday, April the 11th where we will have the April code in CTE for the EDI customers that would like to test.

While there are no CLEC impacting changes to this release, it does give you a two day window to test before the April is then moved into production if you choose to do so. And that's all I have for today. Are there any questions? Okay, then thank you very much.

Frank Malecki: All right. Thanks, Mary.

Mary Reynolds: You're welcome.

Frank Malecki: I have no further updates for today. So what I'd like to do is just open it up for Round Table if anybody has any questions or concerns.

(Jeff): Hi, Frank. This is (Jeff) from Sprint. Just a quick question. With regards to the agenda and the history of the PWG change requests. Some of those haven't been updated for seven years. Is there a reason for that or can we expect at some point that Verizon will go through those and provide us an update? A lot of them just say feasible, but nothing after that.

Frank Malecki: Well, going through and provide an update, what are you looking for? A change? Or? At this point there's no...

(Jeff): Well, I think a change request - I'm sorry. Since a change request was opened by a CLEC and the status is feasible, is it going to be implemented in a release?

Frank Malecki: Not at this time. At this point, there's no plans because we don't have a budget right now. We don't have money. So there's...

(Jeff): Okay, for seven years, you haven't had a budget, is basically what I'm hearing you say.

Frank Malecki: No. I think the last change control was probably done in 2010.

(Jeff): But some of these change controls are - have a high priority and have been open for seven years. That's what I'm trying to get my hands around. I'm missing something.

Frank Malecki: What's your request, that I go through the change - all the change controls and provide an update, whether we're going to do them or not and then remove them if we're not going to do them?

(Jeff): You read my mind. That's exactly what I want.

Frank Malecki: All right. I can do that. I actually did start doing that and backed off. No particular reason as far - except for the budget issues and some other issues. But I can go through each one.

And typically what I try to do is reach out to whoever created them and see where they stand as far as if they still think they're necessary, et cetera. So I can definitely put that back on the schedule and do it.

(Jeff): Yes. And I think not just for me but for some of the folks that are out there that have opened these things. A lot of them, you know, the company names have changed. So, good luck, is all - I guess is all I'm saying.

Frank Malecki: Okay.

(Jeff): And maybe that will whittle the list down to whatever is really necessary.

Frank Malecki: Right.

(Jeff): That's all I have.

Frank Malecki: Okay. Thanks. All right, anyone else? All right. Well, thanks, everybody. And have a rest of the good week this week. Thank you.

Coordinator: This concludes today's conference. Thank you for your participation. You may now disconnect.

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