



North and South System Availability Forecast Info Year-at-a-Glance: September 2022 through September 2023

The system availability forecast published herein is a forecast of exceptions to the published regular system availability information, and is subject to change. The exceptions that are published are those that are known at the time of publication. The current internal Verizon change management policy is based on a 30-day notification of change activity; as such, outward of 30 days may be incomplete.

All of the published information is subject to change based on the needs of the business. Changes to this information will be distributed to the industry in accordance with current Change Management procedures for availability notification.

September 2022 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, September 10, 2022	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, September 16, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, September 17, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, September 17, 2022	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, September 18, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, September 18, 2022	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of September 2022 data

October 2022 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, October 8, 2022	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, October 15, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, October 16, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, October 16, 2022	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, October 17, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, October 17, 2022	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, October 18, 2022	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of October 2022 data

November 2022 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, November 19, 2022	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, November 18, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, November 19, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, November 19, 2022	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, November 20, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, November 20, 2022	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of November 2022 data

December 2022 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Friday, December 16, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, December 17, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, December 17, 2022	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, December 18, 2022	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, December 18, 2022	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of December 2022 data

January 2023 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, January 7, 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, January 20, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, January 21, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, January 21, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, January 22, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, January 22, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of January 2023 data

February 2023 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, February 11, 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, February 17, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, February 18, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, February 18, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, February 19, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, February 19, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, February 20, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of February 2023 data

March 2023 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, March 11, 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, March 17, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, March 18, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, March 18, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, March 19, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, March 19, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of March 2023 data

April 2023 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, April 8, 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, April 21, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, April 22, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, April 22, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, April 23, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, April 23, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of April 2023 data

May 2023 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, May 06, 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, May 19, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, May 20, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, May 20, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, May 21, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, May 21, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of May 2023 data

June 2023 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, June 10, 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, June 16, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, June 17, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, June 17, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, June 18, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, June 18, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, June 19, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of June 2023 data

July 2023 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, July 8, 2022	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, July 15, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, July 16, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, July 16, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, July 18, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, July 18, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of July 2023 data

August 2023 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, August 12, 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, August 18, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, August 19, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, August 19, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, August 20, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, August 20, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of August 2023 data

September 2023 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, September 9, 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, September 15, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, September 16, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, September 16, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, September 17, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, September 17, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of September 2023 data