Verizon Global Wholesale (VGW) Operational Notification

Notice Number:	**Notice Date:**	**Date Effective:**
B15-0425	02/04/2015	02/23/2015
Region:	**Area Affected:**	**Process Affected:**
Verizon - East &West	Local	Provisioning

Details:

Effective **Monday, February 23rd 2015**, the following **eWPTS Wholesale Local Applications** will migrate to Verizons Global Wholesale Portal.

- Hot Cut CLEC View
- New Line CLEC View
- Resale / UNE-P POTS CLEC View
- Shared Services CLEC View

Please Note: *Customers that navigate to* ***eWPTS Status Tool*** *via* ***Access Ordering Application*** *are not impacted by this change.*

New Process:

1. All Users should completely logout of their eWPTS Session on Friday, February 20th 2015

2. Post Migration, current Users shall access eWPTS via Verizons Global Wholesale Portal **URL:**https://www22.verizon.com/wholesale/secure/common/select.jsp

3. Current Users shall use their existing eWPTS User ID &Password and will be prompted to change their credentials on initial login

4. Current Users who do not recall their existing eWPTS User ID / Password, should contact the eWPTS Helpdesk @ ewpts.helpdesk@verizon.com

5. New Users requesting access to eWPTSshall complete the On-Line Access Request Form and under Tools select **eWPTS Applications for Local Service Requests**:

CUA: https://www22.verizon.com/wholesale/secure/register/cuaform.jsp

END USER: https://www22.verizon.com/wholesale/secure/register/euform.jsp

6. Current Users that attempt to access eWPTS via the old URL will receive a redirect message to new URL

For additional information pertaining to eWPTS for Local Provisioning, go to Verizons Global Wholesale Website:

http://www22.verizon.com/wholesale/business/local/provisioning/ewpts_home/eWPTS.html

Any questions related to this Notice, please Email ewpts.helpdesk@verizon.com

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