

VERIZON SERVICES CORP

**Moderator: Frank Malecki
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01:00 pm CT**

Coordinator: Welcome and thank you for standing by. At this time all lines are open and interactive for the duration of today's conference. To avoid back on noise, please press star followed by the number 6, to mute or unmute your line and this call is being recorded. If you have any objections, you may disconnect at this time. I would now like to turn our call over to Frank Malecki. Sir you may begin.

Frank Malecki: Thank you very much and welcome everyone to the Change Management call for June. My name is Frank Makecki. I'll go over the agenda really quick because we will have one update, departmental update and then I'll give a brief update on the change request initiated by Global Capacity and then I'll have a round table.

So I'll go right to departmental updates and I believed (Jagdish) you're going to provide that update.

(Jagdish): (Unintelligible) from Wholesale Testing Team.

Frank Malecki: Jagdish you're going to provide the CTE update right?

(Jagdish): That's correct. You guys can hear me right?

Frank Malecki: I can hear you now yeah.

(Jagdish): Okay great. Thank you. I just wanted to update regarding the select test environment we have our June code low rating to CTE environment and most of the selects have done their testing, most of the select have provided their signoff in CTE environment. CTE was updated with the latest code last night and we may receive some more updates on Wednesday night. We'll be doing the CTE verification on Thursday and CTE will be updated with the latest June code after that. That's the update I have for you today.

Frank Malecki: Thank you very much. Does anybody have any questions for (Jagdish). Okay, very well. The next bullet point on the agenda is the change request that we have outstanding that was initiated by (unintelligible) global capacity. I'll give a brief update, I haven't provided anything in writing up to this point. I spent a lot of time in meetings with different organizations within Verizon, the field folks, etcetera as well as legal and regulatory.

In addition, I did ask (Liz), she has provided some more examples of the issues that she's facing with the specific trouble tickets on the UNI products mentioned in the change request to DS1 and the xDSL product. It shouldn't be too much longer and as me wrapping up a lot of those meetings. I can't give an exact time right now for a full update but I have gone through most of what I need to do.

And then I'll look at the other ticket and share those with the fields folks and the maintenance center as well. Does anybody have any other questions regarding the change request? Okay, I'll go to round table though. Now if

anybody has any issues you want to bring up or any other questions, I'll be glad to take them.

(Liz Jenny): Hey Frank it's (Liz Jenny) from global capacity. I wanted to do see if this would be the right place to ask this question. There are so many copper retirement notices coming out from Verizon and I'm trying to keep somewhat of a consolidated list but I'm wondering if Verizon has one that they could share so that we're all, so I make sure that I capture every wire center that's going to be impacted by this network transformation?

Frank Malecki: A consolidated list of everything that's been scheduled up to this point you mean?

(Liz Jenny): Yes, yeah.

Frank Malecki: Okay.

(Liz Jenny): Because I have some that even goes far back as 2015 that we did receive a customer impact list but I think there's going to be more forthcoming if I understand what's happening, what's Verizon so I just – I guess I just don't want to miss anything and I think it would be good if (unintelligible) and Verizon all had a consolidated list.

Frank Malecki: Okay. Yeah I don't know if there is one but I can certainly ask the right people.

(Liz Jenny): Okay, thank you, thank you.

Frank Malecki: And find out.

(Liz Jenny): Perfect.

Frank Malecki: Okay are there any other questions or issues? All right well, thanks everybody for attending today. Have a good week.

(Liz Jenny): Thanks Frank.

(Jagdish): Thank you.

Coordinator: Thank you and that concludes today's conference, thank you for your participation. You may now disconnect.

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