



## Communications Update: Information from the Wholesale Customer Service Center

### Invalid Number Blocking – Global Wholesale Portal/Portfolio, June 5, 2019

Dear Customer:

Verizon is taking concerted action to combat the incidence of illegal robocalls that transit or terminate on its networks. To that end, we are focused on eliminating such illegal (or suspicious) traffic that enters Verizon's networks in connection with its carrier customers' use of Verizon IP Call Services.

Last year, the FCC issued an order (FCC 17-151) that allows service providers to block calls originating from numbers that are not valid under the North American Numbering Plan (NANP).

Verizon has begun implementing analytics and blocking for calls from invalid NPAs and/or NPA-NXXs and will actively exercise our right to block outbound calls from invalid numbers in a continued effort to combat robocalls. We are ramping up our deployments, focusing on those invalid numbers and traffic patterns. Verizon will deny these calls with a "606/603" SIP response code.

Please contact your Verizon account team or send an email to [carynmcrobo@verizon.com](mailto:carynmcrobo@verizon.com) regarding any questions or concerns.

Sincerely,

Verizon Partner Solutions